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P6040-009

IBM SurePOS 300 Models 330 and 33H
Technical Mastery Test

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QUESTION NO: 1

Which three groups is PartnerWorld targeted to?

- A. Resellers
- B. Customers
- C. Integrators
- D. OEM vendors
- E. Hardware developers
- F. Independent Software Vendors (ISVs)

Answer: A,C,F

QUESTION NO: 2

What industry standard expansion capability is found on the SurePOS 300 Models 330 and 33H?

- A. Peripheral Component Interconnect (PCI) Express slot
- B. Full-size Peripheral Component Interconnect (PCI)slot
- C. Peripheral Component InterconnectExtended(PCI-X) slot
- D. Half-size Peripheral Component Interconnect (PCI) slot

Answer: D

QUESTION NO: 3

What is the standard hard drive type used in the SurePOS 300 Model 33H?

- A. A single 3.5" SCSI Hard Drive
- B. A single 3.5" IDE Hard Drive
- C. A single 2.5" (laptopsize) IDE Hard Drive
- D. A single 3.5" SerialATA (SATA) Hard Drive

Answer: D

QUESTION NO: 4

When removing the CD-ROM drive from the system unit, in which order should the removal steps be performed?

- A. 1. While pulling the tab on the side of the CD-ROM bracket outward, pull the bracket away from the CD-ROM 2 Open the unit 3 Disconnect the power and signal cables from the CDROM drive

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4. While pressing the blue latch toward the CD-ROM, lift out the
- B. 1. Open the unit. 2. Disconnect the power and signal cables from the CD-ROM drive. 3. While pressing the blue latch toward the CD-ROM, lift out the CD-ROM with bracket. 4. While pulling the tab on the side of the CD-ROM bracket outward, pull the bracket a
- C. 1. Open the unit. 2. Disconnect the power and signal cables from the CD-ROM drive. 3. While pulling the tab on the side of the CD-ROM bracket outward, pull the bracket away from the CD-ROM. 4. While pressing the blue latch toward the CD-ROM, lift out the
- D. 1. Disconnect the power and signal cables from the CD-ROM drive. 2. Open the unit. 3. While pressing the blue latch toward the CD-ROM, lift out the CD-ROM with bracket. 4. While pulling the tab on the side of the CD-ROM bracket outward, pull the bracket a

Answer: B

QUESTION NO: 5

How often should the SurePOS 300 ventilation fan on the rear panel be cleaned/vacuumed?

- A. Once a year
- B. Twice a year
- C. Every 6 months
- D. Every time the unit is serviced

Answer: B

QUESTION NO: 6

Which step describes the first recommended action that should be taken to gain access to the system components?

- A. Unplug the power cord
- B. Slide the top cover back, then lift it up
- C. Remove the two screws at the top of the back of the unit
- D. Loosen the thumb screw which holds the power supply in place

Answer: A

QUESTION NO: 7

A problem with the system can be caused by a software error or a hardware failure. Which of the following best describes the first step in performing the Preliminary Checklist?

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- A. Verify that a supported operating system has been installed properly.
 - B. Verify that all the I/O devices are connected securely to the system unit.
 - C. Insure that the AC power is connected to the system unit and that all the power lights are on.
 - D. Make sure that all the I/O devices are connected to an operating AC outlet and that all the devices are powered on.

Answer: C

QUESTION NO: 8

Which three services does TechLine (formerly called PartnerLine) offer?

- A. Locating Retail Store Solutions marketing and sales information via the Internet
- B. On-site installation and set up assistance
- C. Product positioning information
- D. Financing assistance
- E. Configuration assistance
- F. Placing orders

Answer: A,C,E

QUESTION NO: 9

What USB options are available on the SurePOS 300 Models 330 and 33H?

- A. One PC USB port and three powered USB ports (two 12 volt and one 24 volt)
- B. Two PC USB ports and two powered USB ports (one 12 volt and one 24 volt)
- C. Two PC USB ports and three powered USB ports (two 12 volt and one 24 volt)
- D. Four PC USB ports and two powered USB ports (one 12 volt and one 24 volt)

Answer: C

QUESTION NO: 10

What type and size of video memory does the SurePOS 300 terminal offer?

- A. 64 MB of dedicated Video RAM (VRAM)
- B. 128 MB of dedicated Rambus DRAM (RDRAM)
- C. Up to 128 MB of shared Synchronous Graphic RAM (SGRAM)
- D. Up to 64 MB of shared Unified Memory Architecture (UMA) RAM