MB2-631

CRM 4.0 Customization and Configuration

DEMO

QUESTION 1

You have been asked to set the access level for sales users to a custom entity called Project that is user owned. The requirement is for the sales users to be able to view Projects within their business unit and only create new Projects for themselves. You copy the Salesperson role and make a change to it ready to assign to sales users. What security settings should be set on the Project entity?

A.   Read privilege with access level set to Business Unit.

Create privilege with access level set to User.

B.   Read privilege with access level set to User.

Create privilege with access level set to Business Unit.

C.   Read privilege with access level set to Organization.

Create privilege with access level set to User.

D.   Read privilege with access level set to Parent: Child Business Unit.

Create privilege with access level set to User.

Answer: A

QUESTION 2

You have been asked to customize a Microsoft Dynamics CRM 4.0 implementation in which the following relationships have been created:

A 1:N relationship between a custom entity, Supplier, and the Contact entity, in which the Supplier is the primary entity.

A N:N relationship between a custom entity, Supplier, and the Account entity

In which of the following scenarios can attribute mapping apply?

A.   Mapping a field from the Supplier entity to the Account entity.

B.   Mapping a field from the Supplier entity to the Contact entity.

C.   Mapping a field from the Account entity to the Supplier entity.

D.   Mapping a field from the Contact entity to the Supplier entity.

Answer: B

QUESTION 3

You have been asked to configure the 1:N relationship between the account and incident entities. The

requirement is that, when the account is reassigned to another user, active incidents will also be assigned

to the new user, but closed incidents will retain the original owner.

How can you do this?

A.   Set the cascading behavior to referential, Restrict Delete

B.   Set the cascading behavior to configurable Cascading Set the cascading rule for Assign to cascade

Active

C.   Set the cascading behavior to configurable Cascading Set the cascading rule for Assign to cascade

User-Owned

D.   Set the cascading behavior to referential

Answer: B

QUESTION 4

You have been asked to add a custom attribute to the contact entity that will be used to store information

about the contact hobbies in plain text. Due to the quantity of data that users may want to enter it must be

possible for multiple lines of text to be entered into this attribute.

What settings for an attribute can support a textbox with multiple lines?

Choose the 2 that apply.

A. An attribute of type varchar with format text

B. An attribute of type varchar with format e-mail

C. An attribute of type varchar with format TextArea

D. An attribute of type ntext

Answer: CD

QUESTION 5

You have created a custom entity called "Reseller". You configured the Reseller entity to appear in the Sales area. You created a relationship between Reseller and Account where Reseller is the primary entity. Users are reporting that they can create new Accounts from the Reseller entity, but they cannot associate existing Accounts with a Reseller. What is the most likely cause of the problem?

A. You did not publish the Account entity after adding the relationship.

B. You did not publish the Reseller entity after adding the relationship.

C. You did not add the Reseller Relationship attribute to the Account form and publish the Account entity after creating the relationship.

D. You did not add the Account relationship attribute to the Reseller form and publish the Reseller entity after creating the relationship.

Answer: D