# JK0-802

CompTIA A+ Certification Exam

DEMO

https://www.islever.com/jk0-802.html
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**QUESTION NO: 1**

A user is having trouble connecting to the Internet. Which of the following commands should a technician use, from the user's workstation, to ensure that the workstation has a valid IP address?

**A.** NETSTAT
**B.** PING
**C.** IPCONFIG
**D.** TRACERT

**Answer: C**
**Explanation:**

**QUESTION NO: 2**

Which of the following operating systems supports full BitLocker functionality?

**A.** Windows XP
**B.** Windows 7 Professional
**C.** Windows Vista Home
**D.** Windows 7 Enterprise

**Answer: D**
**Explanation:**

**QUESTION NO: 3**

Which of the following protocols could a technician use to connect a smartphone to an email server? (Select TWO).

**A.** SMTP
**B.** POP3
**C.** HTTP
**D.** SNTP
**E.** ICMP

**Answer: A,B**
**Explanation:**

**QUESTION NO: 4**

Which of the following should a technician do FIRST to secure a mobile device?

**A.** Assign a passcode
**B.** Download updates
**C.** Disable GPS
**D.** Install antivirus

**Answer: A**
**Explanation:**

**QUESTION NO: 5**

When running Windows XP, which of the following would give a list of switches for the CHKDSK command?

**A.** chkdsk ~?
**B.** chkdsk :?
**C.** chkdsk /?
**D.** chkdsk \?

**Answer: C**
**Explanation:**

**QUESTION NO: 6**

Which of the following commands would a technician use to move one directory above or below the one the technician is currently in?

**A.** DIR
**B.** RD
**C.** CD
**D.** MD

**Answer: C**
**Explanation:**

**QUESTION NO: 7**

A virtual machine running locally would be BEST utilized in which of the following situations?

**A.** On a PC with minimal RAM
**B.** Patch testing before rollout
**C.** Thick client configuration
**D.** Gaming workstation configuration

**Answer: B**
**Explanation:**

**QUESTION NO: 8**

A user states that the computer takes a long time to load the desktop after login. Which of the following tools should be used to help remediate the problem?

**A.** Disk Management
**B.** FIXMBR
**C.** MSCONFIG
**D.** SFC

**Answer: C**
**Explanation:**

**QUESTION NO: 9**

Which of the following security threats involve shoulder surfing and phone phishing?

**A.** Man-in-the-Middle
**B.** Social engineering
**C.** Trojan virus
**D.** Spyware

**Answer: B**
**Explanation:**

**QUESTION NO: 10**