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# JK0-701

CompTIA E2C A+ Essentials (2009 Edition)  
Exam

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## Topic 1, Exam Set A (100 Questions )

### QUESTION NO: 1

Which of the following memory types has a clock speed of 400MHz?

- A. PC133
- B. PC2700
- C. PC3200
- D. PC10600

**Answer: C**

**Explanation:**

### QUESTION NO: 2

A technician receives a Windows laptop that has not been operating correctly since a user changed some registry settings by mistake. Which of the following should be attempted FIRST?

- A. Reset the CMOS
- B. Rollback to a restore point
- C. Boot into Safe Mode
- D. Reconfigure the BIOS

**Answer: B**

**Explanation:**

### QUESTION NO: 3

A technician encounters an IP address of 191.15.20.1. The IP address is a member of which of the following classes?

- A. Class A
- B. Class B
- C. Class C
- D. Class D

**Answer: B**

**Explanation:**

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**QUESTION NO: 4**

Which of the following cables allows for the transfer of video and sound?

- A. VGA
- B. S-Video
- C. DVI
- D. HDMI

**Answer: D**

**Explanation:**

**QUESTION NO: 5**

Which of the following is placed directly on the CPU in a new computer system to aid in the cooling process?

- A. Heatsink
- B. Fan
- C. Liquid cooling system
- D. Thermal compound

**Answer: D**

**Explanation:**

**QUESTION NO: 6**

When determining a customer's specific issue, which of the following is the BEST approach?

- A. Ask the customer to speak with someone else that may be able to help.
- B. Ask open-ended questions to narrow the scope of the problem.
- C. Ask a co-worker what the customer is trying to explain.
- D. Ask focused questions that lead the customer with yes or no answers.

**Answer: B**

**Explanation:**

**QUESTION NO: 7**

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Which of the following printer types is the BEST for a technician to recommend to a company needing to print 10,000 black and white pages per month?

- A. Laser
- B. Thermal
- C. Inkjet
- D. Dot Matrix

**Answer: A**

**Explanation:**

**QUESTION NO: 8**

Which of the following keyboard combinations will lock a Windows XP workstation?

- A. Windows Key + L
- B. CTRL + ALT + Delete
- C. Windows Key + CTRL + Backspace
- D. Windows Key + CTRL + Escape

**Answer: B**

**Explanation:**

**QUESTION NO: 9**

A customer wants to be able to search the Internet wirelessly with their laptop, from any location. Which of the following devices would be MOST effective in achieving this?

- A. Bluetooth card
- B. 802.11 a/b/g WiFi card
- C. 802.11n WiFi card
- D. Cellular WAN card

**Answer: D**

**Explanation:**

**QUESTION NO: 10**

A customer wants to connect an external projector to a laptop. The projector is plugged into the