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QUESTION NO: 1

Which IT process is supported by the Business Service Automation (BSA) Network Automation solution?

- A.** BSA Network Automation enables the automated configuration of HP-specific network devices.
- B.** BSA Network Automation maintains an industry proven practice to create a semi-automated process supporting its limited cross-domain functionality and predictive analytics reporting.
- C.** BSA Network Automation ensures automated compliance of physical network devices only
- D.** BSA Network Automation enforces network device policies and compliance standards in a heterogeneous network environment.

Answer: D

Explanation:

QUESTION NO: 2

Which server management challenges are faced by operations personnel and solved through Business Service Automation's Server Automation solution? (Select two.)

- A.** How can I better monitor security breaches?
- B.** How can I improve time-to-value in the provisioning of application development environments?
- C.** How can I pre-empt events before they cause an outage?
- D.** How do I guarantee my service desk tickets are prioritized?
- E.** How do I ensure that I have the latest security updates installed in my server environments?

Answer: B

Explanation:

QUESTION NO: 3

Which HP value best resonates with the persona involved in server management?

- A.** agile and efficient provisioning of physical and virtual environments
- B.** application to spindle visibility
- C.** automated compliance of heterogeneous network devices
- D.** proactive performance monitoring of public cloud environments

Answer: A

Explanation:

QUESTION NO: 4

Which key customer persona is most likely associated with and involved in Operations Orchestration?

- A. Chief Information Officer
- B. Director of Infrastructure and Operations
- C. Vice President of Operations
- D. Security and Compliance Officer

Answer: C

Explanation:

QUESTION NO: 5

Which database and middleware management challenge is faced by the Vice President of Operations and solved through Business Service Automation's Database and Middleware Automation solution?

- A. high database-database administrator ratio
- B. database and middleware incident ticket management
- C. low database-database administrator ratio
- D. unauthorized security breaches of back-end databases powering customer facing websites

Answer: C

Explanation:

QUESTION NO: 6

Which HP value best resonates with the persona involved in Operations Orchestration (OO) management?

- A. OO provides alerts to system abnormalities and events before they cause an outage.
- B. OO automates the incident prioritization within service desk systems.
- C. OO provides a flexible authoring environment enabling rapid time-to-value through a drag-and-wire visual interface.
- D. OO provides proactive event monitoring for both private and public cloud environments.

Answer: C

Reference:http://www.hpdiscoveronline.com/media/files/downloads/Non-FilmedSessions/TB2703_Mubashir.pdf(slide 8, second sentence on the page)

QUESTION NO: 7

Which HP value best resonates with the persona involved in database and middleware management?

- A. provisions database environments utilizing industry best practices
- B. proactive performance monitoring of databases that reside in a public cloud environment
- C. guarantees that database-related service desk tickets are prioritized
- D. prevents unauthorized security breaches of back-end databases powering customer facing websites

Answer: A

Explanation:

QUESTION NO: 8

Which IT processes are supported by the Business Service Automation solutions? (Select two.)

- A. prioritizing incident management
- B. automating asset and license management
- C. speeding mean-time-to-resolution (MTTR)
- D. providing alerts to system abnormalities and events before they cause an outage
- E. reducing human error created by manual scripting processes

Answer: B,C

Explanation:

QUESTION NO: 9

Which storage management challenges are faced by the Storage Administrator and solved through Business Service Automation's Storage Essentials solution? (Select two.)

- A. disparate vendor point tools