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QUESTION NO: 1

According to HP, which business challenges have a direct impact on IT? (Select three.)

- A. monetary depreciation in the international credit markets
- B. fuel costs
- C. compliance and risk
- D. evolving business models
- E. uncertain immigration policies
- F. economic uncertainty

Answer: C,D,F

Explanation:

QUESTION NO: 2

Which type of system does HP recommend that every IT business leader have to guide management decisions?

- A. Performance System
- B. Server Deployment System
- C. Desktop Deployment System
- D. Network HUD Panel System

Answer: A

Explanation:

QUESTION NO: 3

How does HP help an organization link operations and applications together for more efficiency?

- A. Applications and operations are tightly linked by providing metrics, out-of-the-box integrations, and key performance indicators across silos to provide a big-picture view of business services across the organization.
- B. HP does not combine data from applications and operations but, instead, segregates it in compliance with security requirements by federal and international governing organizations.
- C. HP keeps application and operational data separate so it can be compared against each other to determine best-in-class metrics.
- D. HP uses third-party tools to integrate application and operations with key web-based technology.

Answer: A

Explanation:

QUESTION NO: 4

What are challenges that prevent better, faster outcomes for Application Delivery? (Select three.)

- A. quality
- B. server power and cooling consumption
- C. real-time visibility into rapid change
- D. change readiness
- E. network performance
- F. predictability

Answer: C,E,F

Reference:<http://www.enterprisecioforum.com/en/blogs/judy-redman/3-key-it-application-delivery-trends-clo>

QUESTION NO: 5

Which statement about HP products is correct?

- A. The Executive Scorecard is the official name of the complete, integrated, instrumented suite of HP Software solutions; the IT Performance Suite is top-level scorecard in the HP IT Performance Suite.
- B. The Executive Scorecard describes the products within the mission dashboard.
- C. The IT Performance Suite is a product that collects KPIs from the Enterprise and displays them in the ITPS mission dashboard or HUD display.
- D. The IT Performance Suite is the official name of the complete, integrated, instrumented suite of HP Software solutions; the Executive Scorecard is top-level scorecard in the HP IT Performance Suite.

Answer: D

Reference:<http://www.hp.com/hpinfo/newsroom/press/2011/110601xa.html>(4th paragraph)

QUESTION NO: 6

According to HP, for which IT department is a performance system actionable?

- A. the Application Development team
- B. the Service Delivery team
- C. cascaded to all areas
- D. the Project Management Office (PMO)

Answer: A

Explanation:

QUESTION NO: 7

HP recommends that an IT performance system should pull data from which areas of an organization?

- A. from the Strategy, Governance and Risk IT areas
- B. from the Applications IT area only
- C. from a" areas of the IT domain (comprehensive)
- D. from the Operations Management IT area only

Answer: C

Explanation:

QUESTION NO: 8

Which company has the most complete ITPS solution today to efficiently support any IT domain of the IT Service lifecycle?

- A. IBM
- B. CA
- C. BMC
- D. HP

Answer: D

Explanation:

QUESTION NO: 9