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# CD0-001

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## Topic 1, A

A

### QUESTION NO: 1

A content management solution has been designed for a company. In order to complete the implementation it will be necessary to remove user access to the content management database for several hours a day for several weeks. How should this requirement be addressed?

- A. Solicit the vendors' input for the best times to conduct implementation tasks.
- B. Solicit the solution owner's input for the best times to conduct implementation tasks.
- C. Redesign the solution so that all of the implementation can be handles in one 24-hour period.
- D. Indicate to the solution owner that the best time for implementation tasks is 10 pm - 12 am daily.

**Answer: B**

**Explanation:**

### QUESTION NO: 2

An Implementation Plan for a new imaging application should contain which activities?

- A. Forms design, create the document retention strategy document and layout the workflow rules and roles.
- B. integrate the production imaging system into the exsiting netwoke,connect it with the legacy systems,upgrade all of the desktop computers.
- C. Verify that images are delivered to the desktop, that the records are written in the database, and check that the images are stored on optical disks.
- D. difine production producers,creat user and techcical documention,administration and plan the roll-out in the organization.

**Answer: D**

**Explanation:**

### QUESTION NO: 3

Who is most likely to determine the origin of the bottlenecks if the productivity of a new workflow system is

less than expected?

- A. End-user
- B. Help Desk
- C. IT Department

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**D. System Integrator**

**Answer: D**

**Explanation:**

**QUESTION NO: 4**

A company, Certkiller Inc, is using 90% of its network capacity. They plan to scan 5,000 images per day to a network file server. In order to meet the increased demands on the system, which of the following should be increased?

- A.** The network bandwidth.
- B.** The number of scanners.
- C.** The number of network servers.
- D.** The number of users on the network.

**Answer: A**

**Explanation:**

**QUESTION NO: 5**

A customer is implementing a workflow system with electronic dossiers. During the design of the workflow it has been discovered that there are many exceptions to the process. What is the first step in handling the exceptions?

- A.** Validate exceptions through a third party.
- B.** Get a commitment on the number of exceptions.
- C.** Redesign the workflow system to handle every exception.
- D.** Recommend to the client that business processes be redesigned.

**Answer: D**

**Explanation:**

**QUESTION NO: 6**

All of the following are inputs to project schedule development EXCEPT: All of the following are inputs to project schedule development EXCEPT:

- A.** change requests
- B.** lead- and lag-times.
- C.** resource requirements.
- D.** resource availability.

**Answer: A**

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**Explanation:**

**QUESTION NO: 7**

The Human Resources department receives applications: 10% by fax, 30% by e-mail, and 60% by mail. All applications are two-sided forms. Applications received by mail must be scanned into the Document Management System (DMS). If 300 applications are received by the Human Resources department per week, how many images will be scanned per week?

- A. 300
- B. 360
- C. 400
- D. 600

**Answer: B**

**Explanation:**

**QUESTION NO: 8**

A legal customer wants to place identifying marks on each document as it is scanned. What is the procedure commonly called?

- A. Barcoding
- B. Imprinting
- C. Prefetching
- D. Thresholding

**Answer: B**

**Explanation:**

**QUESTION NO: 9**

A company is required to create a training class for a proposed Electronic Document Management System (EDMS). All of the following factors would be considered for end-user training EXCEPT:

- A. the assessed skill level of individuals.
- B. the document management needs of the organization.
- C. the architecture of the network.
- D. the current manual processes regarding documents.

**Answer: C**

**Explanation:**