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C2010-576

Fundamentals of Applying IBM Tivoli Network
and Service Assurance Solutions V1

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QUESTION NO: 1

If a customer is currently using IBM Tivoli Monitoring (ITM). how can they ensure the health of the IBM Tivoli Network Manager (ITNM) systems?

- A. Create the ITM custom agents for the ITNM processes.
- B. Select the Monitor with ITM option when installing ITNM.
- C. Install the IBM Tivoli Monitoring for IBM Tivoli Network Manager IP Edition Agent.
- D. Install the Tivoli Monitoring for NetCool agent and select the Monitor ITNM option.

Answer: C

Explanation:

QUESTION NO: 2

Which two factors cause an improvement to a customer's return on investment?

- A. reduced downtime
- B. decreased latency
- C. reduced complexity
- D. increased throughput
- E. decreased time to resolution

Answer: A,E

Explanation:

QUESTION NO: 3

Where should the database server be installed in a large scale deployment of IBM Tivoli Network Manager for IP?

- A. On the same machine as the ObjectServer to minimize network traffic.
- B. In a separate data center as the Network Manager core to protect from outages.
- C. On the same machine as the Network Manager core components to minimize network traffic.
- D. On a separate machine but on the same network as the Network Manager core and ObjectServer.

Answer: A

Explanation:

QUESTION NO: 4

When determining the potential integration interfaces between the customer's systems and IBM Tivoli Netcool Configuration Manager (ITNCM). What are two interfaces that ITNCM presents to the external systems?

- A. Java API
- B. ODBC API
- C. WSDLAPI
- D. CORBA API
- E. NSM REST API

Answer: A,E

Explanation:

QUESTION NO: 5

Given the number of users who will be working on the proposed solution (IBM Tivoli Network Manager (ITNM). IBM Tivoli Business Service Manager (TBSM). and Web GUI), which option would reduce infrastructure cost the most?

- A. install ITNM. Web GUI. and TBSM on separate servers
- B. install ITNM and Web GUI on the same host but TBSM on another host
- C. install TBSM and Web GUI on the same host but ITNM on another host
- D. install ITNM. TBSM. and Web GUI on a single server with multiple VM servers

Answer: D

Explanation:

QUESTION NO: 6

Who can identify the network discovery and monitoring tools that are in use at a customer's site?

- A. the operations staff
- B. the system administrator
- C. the network engineering staff
- D. the owner of the current system

Answer: C

Explanation:

QUESTION NO: 7

Applications hosted on the servers are going down very frequently in a customer's environment which is affecting their Service Level Agreement.

What are the first two points of investigation?

- A. server capacity
- B. application logs
- C. end user latency
- D. performance fine tuning
- E. discuss with operations engineer

Answer: A,C

Explanation:

QUESTION NO: 8

If a customer utilizes outside consultants for staff support, when should these resources be included in the contact plan?

- A. Never; outside consultants are competitors.
- B. If they are more experienced than the customer's staff.
- C. When their role or responsibility is relevant to the project.
- D. When their contracts are scheduled to last more than 6 months.

Answer: B

Explanation:

QUESTION NO: 9

Which two groups within a customer's organization are most likely to be impacted by implementing Network and Service Assurance software?

- A. Physical Security