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# 9L0-415

OS X Support Essentials 10.9

DEMO

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## Topic 1, Volume A

### QUESTION NO: 1

Your Mac is started up from its OS X Recovery partition. You need to repair the hard disk. Which procedure will let you perform the repair?

- A. Select Disk Utility in the OS X Utilities window, click Continue, select the hard disk, and click Repair Disk.
- B. In the OS X Utilities window, click Select Volume, click Continue, select the hard disk, and click Verify & Repair.
- C. Quit the Recovery app, then open Disk Utility from the /Applications/Utilities/ folder on the OS X Recovery partition, select the hard disk, and click Repair Disk.
- D. Quit the Recovery app, then open Disk Utility from the /Applications/Utilities/ folder on the Macintosh HD partition, select the hard disk, and click Repair Disk.

**Answer: A**

**Explanation:**

### QUESTION NO: 2

Which dynamic service discovery protocol does OS X use to discover devices on a network?

- A. SLP
- B. AppleTalk
- C. Bonjour
- D. DynDNS

**Answer: C**

**Explanation:**

### QUESTION NO: 3

Review the screenshot, and then answer the question below.



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You connect an HFS+-formatted FireWire hard disk to a Mac, and configure it as shown in the screenshot. What will happen the next time a standard user attempts to mount the hard disk?

- A. The disk will mount, and the user will be able to read, modify, and delete any file on the disk.
- B. The user will be required to enter an administrator password to mount the disk; once the disk is mounted, the user will be able to read any file on the disk, but will be required to re-enter an administrator password to modify or delete files.
- C. The disk will mount, and the user will be able to read any file on the disk; the user will be required to enter an administrator password to modify or delete files on the disk.
- D. The user will be required to enter an administrator password to mount the disk; once the disk is mounted, the user will be able to read, modify, and delete any file on the disk.

**Answer: A**

**Explanation:**

#### **QUESTION NO: 4**

In OS X Mountain Lion, where do most applications that are NOT sandboxed store their user-specific preferences?

- A. In a preferences database file in /Library/
- B. In .DS\_Store files, at the root level of ~/
- C. In a preferences database file in ~/Library/
- D. In application-specific preferences files in ~/Library/Preferences/

**Answer: D**

**Explanation:**

#### **QUESTION NO: 5**

Migration Assistant is open on a Mac with OS X Mountain Lion installed. It CANNOT migrate user files from \_\_\_\_\_.

- A. a Time Machine backup on a connected USB hard disk
- B. an archive stored on iCloud
- C. another volume on the same computer
- D. a Windows XP computer with Service Pack 3 or later installed

**Answer: B**

**Explanation:**

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**QUESTION NO: 6**

On an OS X computer running Mountain Lion, changes made in the Software Update pane of System Preferences apply to ALL users of the system.

- A. True
- B. False

**Answer: A**

**Explanation:**

**QUESTION NO: 7**

Review the screenshot of the My Account pane of Users & Groups preferences, and then answer the question below.



An OS X Mountain Lion computer has three local users configured as shown above. Bill Sykes has lost the password to his account. Which procedure will let you reset his password?