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Mac OS X Support Essentials 10.6

DEMO

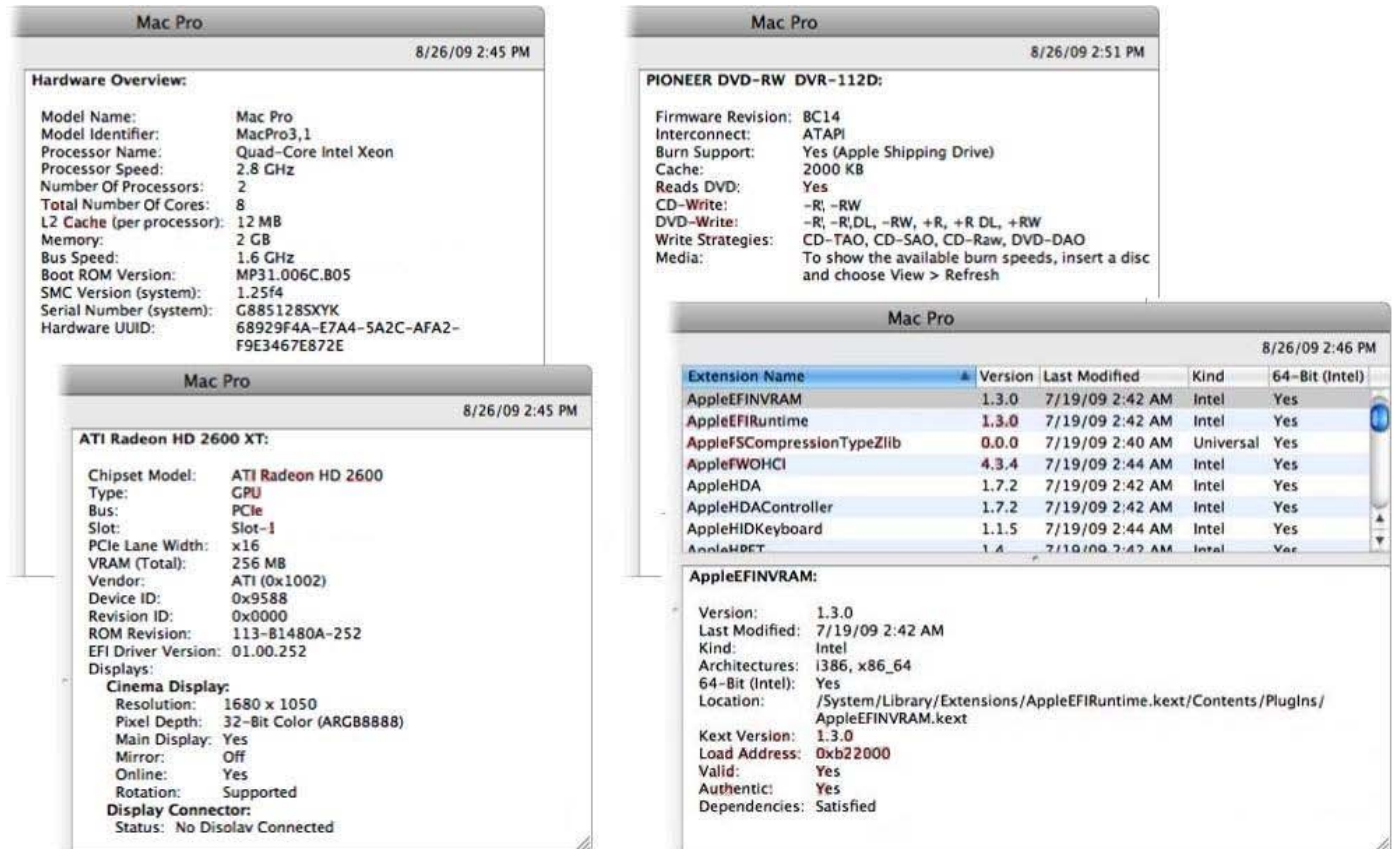## QUESTION 1

Review the four Apple System Profiler screenshots from a single Mac OS X v10.6 computer, and then answer the question below.

What version of EFI firmware is installed on the computer whose profile is shown above?

A. MP31.006C.B05

B. 1.25f4

C. 68929F4A-E7A4-5A2C-AFA2-F9E3467E872E

D. 01.00.252

E. BC14

F. 1.3.0

Answer: A

QUESTION 2

When a user performs a default installation of Mac OS X v10.6 on a computer that has an earlier version of

Mac OS X and existing user accounts, what happens?

A. The Installer archives the older operating system, and maintains the user accounts.
B. The Installer replaces the older operating system with the Mac OS X v10.6 operating system, and maintains the user accounts.
C. The Installer upgrades the older operating system to Mac OS X v10.6. It archives the user accounts, but they can be restored manually.
D. The Installer erases the older operating system and installs Mac OS X v10.6. It archives the user accounts, but they can be restored manually.
E. The Installer presents the options to upgrade, archive, or erase the older operating system and user accounts, and the installation proceeds according to the user's selection.

Answer: B

QUESTION 3
When installing onto a blank hard disk, which of these is installed by default by the Mac OS X v10.6 Installer?

A. X11
B. Rosetta
C. Developer Tools
D. QuickTime Player 7
E. All printer drivers on the Install DVD

Answer: A

QUESTION 4
Migration Assistant is running on a Mac OS X v10.6 computer. It cannot migrate user files from _____.

A. another volume on the same computer
B. a Time Machine archive on the same computer
C. an archive created by the Backup utility, and stored on a MobileMe user's mounted iDisk
D. another Macintosh computer that is connected in target disk mode to the computer where Migration Assistant is running

Answer: C

QUESTION 5
Which procedure will display a list of recently installed software updates on a Mac OS X v10.6 computer?

A. Open Software Update and click Receipts.

B. Open Installer and choose Show Items from the File menu.

C. Open Software Update preferences and click Installed Software.

D. Open Console, click Show Log List, and choose Software Update.log under /Library/Logs.

E. Start up the computer from the Mac OS X v10.6 Install DVD and choose Show Items from the File menu.

Answer: C

QUESTION 6

You need to update several networked iMacs running Mac OS X v10.6 with the latest system update from Apple. Which statement describes a valid method of using a single computer to begin this task?

A. Choose Copy Update to Multiple Computers from the Update menu in Software Update on one computer, and click Download.

B. Choose Download Only from the Update menu in Software Update on one computer, and then distribute the updates to the target iMacs over the network.

C. Download the updates on one computer, and store them in the computer's /Network/Software Updates/ folder; Software Update will automatically search this folder first when it runs on the target iMacs.

D. Identify available updates using Software Update, use Safari to download the updates from the Apple Support website on one computer, and then distribute the updates to the target iMacs over the network.

E. Run Software Update on one computer, then turn on Software Update Sharing in the Sharing preferences; when Software Update runs on the other computers, it will preferentially download updates from the local computer.

Answer: D

QUESTION 7

Review the screenshot of the About This Mac window, and then answer the question below.