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Mac OS X Help Desk Essentials v10.3 Exam
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QUESTION NO: 1

In Mac OS X v10.3, you CANNOT use the Finder's "Connect to Server" command to select _____.

- A. your iDisk
- B. SSH servers
- C. WebDAV servers
- D. AFP servers

Answer: B

QUESTION NO: 2

Which command is found on Mac OS X v10.3, as well as on other versions of UNIX?

- A. system_profiler
- B. open
- C. ls
- D. ditto

Answer: C

QUESTION NO: 3

By default in Mac OS X v10.3, the contents of which folders in a user home directory can be accessed by all other user accounts? (Choose all that apply.)

- A. Documents
- B. Library
- C. Public
- D. Music
- E. Sites

Answer: C,E

QUESTION NO: 4

In Mac OS X v10.3, the default permissions for Group and Others on the Drop Box folder in a user Public folder are _____.

- A. Read only

-
- B. Read & Write
 - C. Write only
 - D. No Access

Answer: C

QUESTION NO: 5

Dynamic service discovery protocols on Mac OS X v10.3 include _____. (Choose all that apply.)

- A. Active Directory
- B. Rendezvous
- C. AppleTalk
- D. NetInfo
- E. LDAP
- F. SMB

Answer: B,C,F

QUESTION NO: 6

You are currently in the same directory as a file called "file 1". To view this file contents from the command line you can type _____. (Choose all that apply.)

- A. cat file 1
- B. cat file\1
- C. cat file \1
- D. cat file\ 1
- E. cat "file 1"

Answer: D,E

QUESTION NO: 7

Which THREE tasks can you perform with Disk Utility? (Choose THREE.)

- A. Erase a CD-RW disk.
- B. Determine disk usage by user name.
- C. Verify and repair a UFS-formatted disk.
- D. Create an encrypted partition on a hard disk.

-
- E. Discover details about top-level directories on a FireWire disk drive.
 - F. Discover details about a FireWire disk drive such as size and configuration.

Answer: A,C,F

QUESTION NO: 8

Mac OS X v10.3 can only be installed on _____-formatted volumes. (Choose all that apply.)

- A. HFS Plus
- B. FAT32
- C. NTFS
- D. HFS
- E. UFS

Answer: A,E

QUESTION NO: 9

To set up PPPoE, which port must you configure?

- A. AppleTalk
- B. Ethernet
- C. FireWire
- D. Modem

Answer: B

QUESTION NO: 10

If Robert disables AppleTalk in the Directory Access utility on his iMac running Mac OS X v 10.3, what is the result?

- A. Robert cannot print to AppleTalk printers from his iMac.
- B. Users on other computers cannot connect to Robert's iMac via AFP.
- C. Robert iMac no longer discovers servers via AppleTalk.
- D. Robert cannot connect to an AFP file server from his iMac.

Answer: C