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9L0-063

Mac OS X v10.7 Troubleshooting Exam

DEMO

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Note: The answer is for reference only, you need to understand all question.

QUESTION 1

What is the recommended version of OS X Snow Leopard before installing OS X Lion?

- A. 10.6.1
- B. 10.6.3
- C. 10.6.4
- D. 10.6.8

Answer: D

QUESTION 2

What new feature of OS X Lion allows a customer to reset their login password without having to startup from the Recovery HD?

- A. Safe Boot.
- B. EFI reset mode.
- C. Single User mode.
- D. Reset a password using an Apple ID.

Answer: D

QUESTION 3

A customer has purchased a MacBook Air (13-inch Mid 2011). They set the Mac up without transferring any of their personal data. A few days later they realize they need the contents of their previous machines Users folder. How can they easily obtain the data from their older Macbook?

- A. Boot to the Recovery HD to run the Migration Assistant.
- B. Use the Finder to manually migrate the files via Wi-Fi or ethernet.
- C. The customer will have to purchase the Migration Assistant at the Mac App Store.
- D. The Migration Assistant is stored in the Utilities folder and can be run at any time.

Answer: D

QUESTION 4

A customer upgrades their Mac to OS X Lion but still wishes to run applications written for the PowerPC. Choose the best solution for this issue:

- A. Erase the hard drive and reinstall OS X Snow Leopard.
- B. Download Rosetta by purchasing it at the Mac App Store.
- C. PowerPC applications are no longer supported regardless of OS X version.
- D. Create a dual boot configuration with OS X Snow Leopard on one partition and OS X Lion on another.

Answer: D

QUESTION 5

Which of the following Intel Processors are supported for install of OS X Lion?

- A. Intel Core Solo
- B. Intel Core Duo
- C. Intel Core 2 Duo
- D. Any Intel Processor

Answer: C

QUESTION 6

A customer running OS X Lion would like to set up a Firmware Password. Where can they find the Firmware Password Utility?

- A. In the Utilities folder on their startup disk.
- B. In the Applications folder on their startup disk.
- C. In the Security & Privacy Systems Preference pane.
- D. In the Utilities menu when booted to the Recovery HD.

Answer: D

QUESTION 7

If you choose to install OS X Lion on a RAID volume, which of the following features will be disabled? SELECT TWO:

- A. Time Machine
- B. Full Disk Encryption
- C. Recovery HD partition
- D. Resetting a lost password
- E. Migration Assistant data transfer from a Windows PC

Answer: BC

QUESTION 8

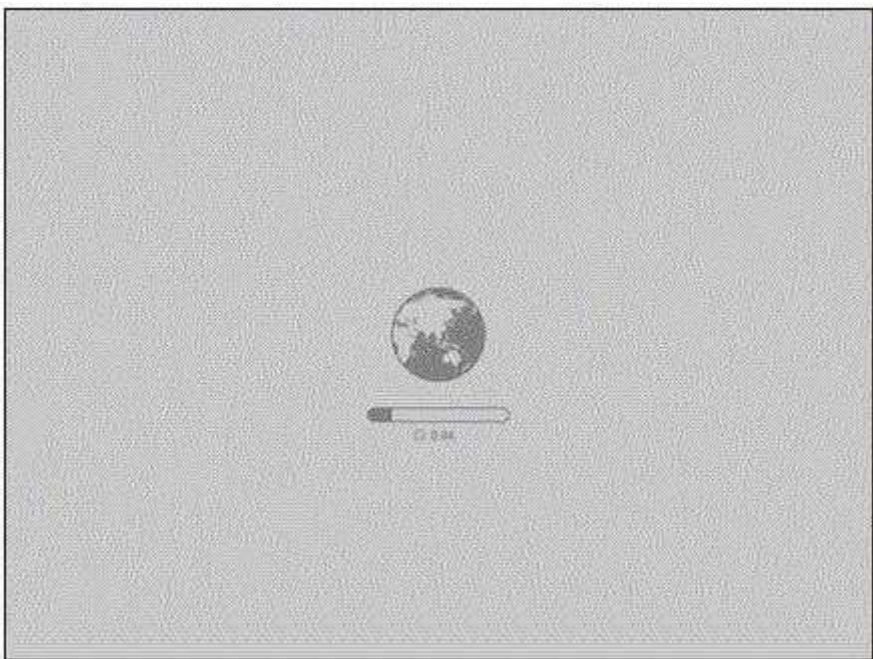
Which of the following is a software tool is NOT available on the Recovery HD?

- A. Disk Utility
- B. Network Utility
- C. Activity Monitor
- D. Restore from a Time Machine backup

Answer: C

QUESTION 9

Please examine the image above.



A customer with a MacBook Air (13-inch, Mid 2011) sees this image on their screen. What would cause their Mac to display this image at startup?

- A. Lion Internet Recovery has started downloading the Recovery HD image.
- B. The Mac is starting up from the Recovery HD.
- C. EFI has detected a hardware issue.
- D. Apple Hardware Test is loading.

Answer: A