

ISLEVER

# 922-080

CallPilot RIs.5.0 Upgrades & System  
Troubleshooting

DEMO

<https://www.islever.com/922-080.html>

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**QUESTION NO: 1**

You are in the process of upgrading a CallPilot RIs. 1.07 system to RIs. 5.0 and have completed the RIs. 1.07 pre-check. What should you do next to continue the upgrade?

- A. Apply the RIs. 2.0 server image.
- B. Upgrade directly to CallPilot RIs. 5.0.
- C. Install performance enhancement packages.
- D. Upgrade CallPilot from RIs. 1.07 to RIs. 2.02.

**Answer: D**

**QUESTION NO: 2**

The customer is currently running CallPilot RIs. 2.02 on a 200i server platform. To upgrade this system to CallPilot RIs. 5.0 you must perform a platform migration without losing any existing CallPilot information. Which utilities are used to accomplish this migration?

- A. Backup Wizard and Upgrade Wizard
- B. Migration Wizard and Setup Wizard
- C. Update Wizard and Install Wizard
- D. Upgrade Wizard and Setup Wizard

**Answer: D**

**QUESTION NO: 3**

The customer has a Meridian 1 with CallPilot 201i server running RIs. 1.07 software. Along with upgrading to RIs. 5.0 the customer is migrating to a 600r server. How many keycode set(s) are required and what are the requirements to successfully complete this upgrade?

- A. One keycode set is required.  
Perform platform migration.  
Upgrade 600r to CallPilot RIs. 5.0.
  - B. Three keycode sets are required.  
Both servers must be running CallPilot RIs. 1.07 before performing the platform migration.  
Perform platform migration.  
Upgrade 600r to CallPilot RIs. 5.0.
  - C. Two keycode sets are required.  
Both servers must be running CallPilot RIs. 1.07 before performing the platform migration. Perform platform migration and upgrade 600r to CallPilot RIs. 5.0 at the same time.
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D. Twokeycode sets are required.

Upgrade 201i to Rls. 2.02.

Perform platform migration and upgrade 600r to CallPilot Rls. 5.0 at the same time.

**Answer: D**

**QUESTION NO: 4**

The customer currently has a Communication Server (CS) 1000 with a CallPilot 703t server running Rls. 2.02 software. You need to upgrade this system to CallPilot Rls. 5.0. What must you do prior to installing the Rls. 5.0 Upgrade Wizard?

A. Ensure the system has a minimum Service Update (SU) level of 2.

B. Ensure the system has a minimum SU level of 3.

C. Ensure the system has a minimum SU level of 4.

D. Ensure that all Product Enhancement Packages (PEPs) and SUs are removed from the system.

**Answer: C**

**QUESTION NO: 5**

The customer currently has a Communication Server (CS) 1000 with a CallPilot 702t server running Rls. 2.02 software. A platform migration is required for this system to be upgraded to CallPilotRls. 5.0. To which two CallPilot Rls. 5.0 server platforms can the 702t server be directly migrated? (Choose two.)

A. 201i

B. 600r

C. 703t

D. 1005r

**Answer: B,D**

**QUESTION NO: 6**

The customer currently has a Meridian 1 PBX with a CallPilot 200i platform running Rls. 1.07. You need to migrate this system to a CallPilot 600r platform running Rls. 5.0. Which CallPilot release must this server be upgraded to prior to the final upgrade to Rls. 5.0?

A. none;Rls. 1.07 can be upgraded directly to Rls. 5.0

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B. RIs. 2.02 (SU 4)

C. RIs. 3.0

D. RIs. 4.0

**Answer: B**

**QUESTION NO: 7**

The customer currently has a Communication Server (CS) 1000 with a CallPilot 201i server running RIs. 3.0 software. You need to upgrade this system to CallPilot RIs. 5.0. What is the first step in the upgrade process?

A. Install and run the RIs. 5.0 Upgrade Wizard.

B. Upgrade the Windows NT operating system.

C. There is no upgrade path from 3.0, you would need to install the full version of CallPilot RIs. 5.0.

D. Migrate the system to a 600r or 1005r as the 201i system is not supported for upgrade to RIs. 5.0.

**Answer: A**

**QUESTION NO: 8**

The customer currently has a Communication Server (CS) 1000 with a CallPilot server running RIs. 2.02 software. You are running the CallPilot RIs. 5.0 Upgrade Wizard on the server and have entered the RIs. 5.0 keycode and the server serial number. What is the next step?

A. You must reboot.

B. You must verify the features.

C. You must verify the platform information.

D. You must install the performance enhancement package.

**Answer: B**

**QUESTION NO: 9**

At a customer site, with a CallPilot 1002r server running RIs. 5.0 software, the MegaRAID Power Console Plus displays the following indication:

(1)A2-2-Failed

Which hard drive should you remove and replace?

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