

ISLEVER

# 920-457

CallPilot Ris.4.0 Unified Messaging Exam

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**QUESTION NO: 1**

A customer has CallPilot RIs. 4.0 servers located in several locations. They use central site administration. Occasionally the main administrator needs to give OS administrative control to a remote administrator using dial-up. What is pre-loaded on the server that makes this possible?

- A. Any IP connected PC
- B. My CallPilot
- C. CallPilot Manager
- D. Remote Desktop Client/pcAnywhere 11 host

**Answer: D**

**QUESTION NO: 2**

A multi-site CallPilot network is being installed. There will be multiple servers located at each site. The network database configuration for the local site must be defined. Which types of configuration information are required? (Choose two.)

- A. The system administrator.
- B. The local messaging network configuration.
- C. The name of the remote sites.
- D. The local prime switch location.

**Answer: B,D**

**QUESTION NO: 3**

A customer plans to install a CallPilot RIs. 2.x/3.0/4.0 as their messaging solution into their Private Branch Exchange (PBX) network. They are concerned that unauthorized users may hack the mail system and hear confidential information. Which two security measures should you recommend to increase mailbox security? (Choose two.)

- A. Increase the password length for mailboxes.
- B. Force the mailbox users to use both letters and numbers for their passwords.
- C. Force mailbox users to use a prefix on changed passwords.
- D. Increase the number of mailbox password changes before users can reuse passwords.

**Answer: A,D**

**QUESTION NO: 4**

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A growing company is considering the deployment of a CallPilot RIs. 4.0 solution on their Private Branch Exchange (PBX) network that is using an Electronic Switched Network (ESN) dialing plan. However, they are concerned that deploying a CallPilot solution may require changes to their PBX network because it is currently running close to its engineering capacity limit. Which information is required to determine if the network can handle the anticipated messaging traffic?

- A. switch utilization data
- B. trunk utilization data
- C. Trunk Group Access Restriction (TGAR) data
- D. channel utilization data

**Answer: B**

#### **QUESTION NO: 5**

A customer has a CallPilot RIs. 4.0. Their customer service personnel spend a lot of time sending faxes. They would like their callers to have the option of requesting information to be faxed to them. Which two applications can be designed in Application Builder that would meet this request? (Choose two.)

- A. Fax-on-Demand
- B. Dial-thru
- C. Automated Attendant
- D. Announcement

**Answer: A,C**

#### **QUESTION NO: 6**

A new CallPilot RIs. 4.0 server will be replacing a Meridian Mail requiring a multi-session data collection generating several tapes. The migration time can be reduced by transferring the data to the CallPilot. Where should the data be transferred to on the CallPilot?

- A. The migration database
- B. The Meridian Mail files
- C. The database directories
- D. The staging area

**Answer: D**

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**QUESTION NO: 7**

A customer has a CallPilot RIs. 2.x/3.0/4.0 system. They want users to be able to send customized CallPilot fax messages with the company custom fax cover page to multiple recipients. The customer also has very specific time constraints. Which application should you use to provide this service in the shortest amount of time?

- A. My CallPilot
- B. Application Builder
- C. CallPilot Reporter
- D. Desktop Messaging

**Answer: D**

**QUESTION NO: 8**

A customer plans to install multiple CallPilot RIs. 2.x/3.0/4.0 servers into their Private Branch Exchange (PBX) network. Their main concern is the security of the proposed system. To increase CallPilot system security, which two security measures should you recommend to the customer? (Choose two.)

- A. Treat CallPilot servers as closed systems.
- B. Treat CallPilot servers as open systems.
- C. Ensure that the CallPilot server is connected inside the Nortel Server Subnet (CLAN) firewall.
- D. Ensure that the CallPilot server is connected outside the Nortel Server Subnet (CLAN) firewall.

**Answer: A,C**

**QUESTION NO: 9**

A new CallPilot installation is being planned to support a multi-site customer network. The customer plans to open several additional sites within the next year. The switches in the network must have a uniform or standardized dialing plan. What are the two benefits of this rule? (Choose two.)

- A. The network is easier to configure and maintain.
- B. The messaging will work reliably.
- C. The dialing plans will not need changes.
- D. Future growth of the network is allowed.

**Answer: A,D**