# 920-453

ncse callpilot 2.x/3.0 unified messaging

DEMO

**QUESTION NO: 1**

A site has a CallPilot 3.0 server connected to a Meridian 1 IP Enabled (IE) 25.40 switch. You want to configure the Meridian 1 IE switch for Audio Messaging Interchange Specification (AMIS) networking. What are the correct checklist steps to follow?

A. ? Define the Automatic Call Distribution (ACD) queues. ? Verify Trunk Group Access Restriction (TGAR) and Network Class of Service (NCOS) on ACD agents. ? If additional trunks are required, define trunks. ? Verify access to trunks (TARG).
B. ? Define the Automatic Call Distribution (ACD) queues. ? If required, dedicate ACD agents to networking. ? Verify Trunk Group Access Restriction (TGAR) and Network Class of Service (NCOS) on ACD agents. ? If additional trunks are required, define trunks.
C. ? If required, dedicate Automatic Call Distribution (ACD) agents to networking. ? Verify Trunk Group Access Restriction (TGAR) and Network Class of Service (NCOS) on ACD agents. ? If additional trunks are required, define trunks. ? Verify access to trunks (TARG).
D. ? Define the Automatic Call Distribution (ACD) queues. ? If required, dedicate ACD agents to networking. ? Verify Trunk Group Access Restriction (TGAR) and Network Class of Service (NCOS) on ACD agents. ? If additional trunks are required, define trunks. ? Verify access to trunks (TARG).

**Answer: D**

**QUESTION NO: 2**

A site has a CallPilot 3.0 server connected to a Meridian 1 IP Enabled (IE) 25.40 system and is using Network Message Service (NMS) Networking. Given this scenario: ? A user on a satellite switch calls the voice only messaging Directory Number (DN) on the satellite switch and it responds. ? The user is accessing the mailbox from their telephone with their remote prefix plus mailbox number and a password. ? The user is unable to log into the mailbox. What is the cause of this problem?

A. A prefix should NOT be entered.
B. Coordinated Dialing Plan (CDP) information is incorrect.
C. The DN is incorrect.
D. The Service Directory Numer (SDN) is incorrect.
E. The local prefix should be entered instead of the remote prefix.

**Answer: A**

**QUESTION NO: 3**

For incoming sessions, the CallPilot Simple Mail Transfer Protocol (SMTP) server listens for non-encrypted connections on one port and encrypted connections on another port from remote SMTP hosts. What are the default Secure Socket Layer (SSL) ports for non-encrypted and encrypted ports?

A. Port 389: non-encrypted sessions; Port 636: encrypted sessions
B. Port 143: non-encrypted sessions; Port 993: encrypted sessions
C. Port 80: non-encrypted sessions; Port 443: encrypted sessions
D. Port 25: non-encrypted sessions; Port 465: encrypted sessions

**Answer: D**

## QUESTION NO: 4

When repeated unsuccessful authentication attempts are detected by CallPilot 3.0 (for example, an incorrect password is presented), what happens if the sender is at a remote server?

A. An event is logged and the user's mailbox is disabled.
B. An event is logged and message reception from the remote server may be disabled.
C. The user's mailbox and the remote server are disabled.
D. An event is logged and the message gets delivered from the remote server.

**Answer: B**

## QUESTION NO: 5

A company wants to prevent the use of the TIE line to Europe during the day when the stock market is open. However, the telecommunications manager wants this requirement to be transparent to the end-user. Which Basic Alternate Route Selection (BARS) feature(s), Private Branch Exchange (PBX) Overlay (LD), and Overlay parameter(s) is involved to perform this function?

A. Time of Day (TOD) controls, LD 86, and ESN and RLB
B. Authorization codes, LD 88, and BAUT
C. Network Class of Service (NCOS) and Facility Restriction Level (FRL), LD 87 and 86, and NCTL and RLB
D. ENY NXX" option in the FCAS table, LD 87 ?ENY NXX" option in the FCAS table, LD 87

**Answer: A**

**QUESTION NO: 6**

While backing up a CallPilot server, you get an error. You need to determine the root cause and want to investigate the backup log file. Where should you look?

A. d:\Nortel\data\backup\backuplogs
B. d:\Nortel\data\backup
C. c:\Nortel\MPCX\bin
D. c:\Nortel\data\backup

**Answer: A**


**QUESTION NO: 7**

A CallPilot 3.0 server is connected to a Communication Server for Enterprise (CS) 1000 switch. The CallPilot server has voice messaging and fax capability. What is the minimum number of Controlled Directory Number (CDN) queues required for messaging services?

A. 1 CDN for voice messaging with no Phantom Directory Numbers (DNs) for fax
B. 2 CDNs
C. 3 CDNs
D. 1 CDN for voice messaging and 1 Phantom Directory Number (DN) for fax

**Answer: B**


**QUESTION NO: 8**

What happens when repeated unsuccessful authentication attempts are detected by a CallPilot 3.0 server?

A. For local user, that user's mailbox is disabled and an event is logged. The user CANNOT log in either from a telephone or by using a desktop or web messaging client. Messages are NOT accepted via Simple Mail Transfer Protocol (SMTP) from that user, regardless of whether the user is authenticated or NOT. For remote-server user, message reception from the remote server is enabled and an event is logged.
B. For local user, that user's mailbox is disabled and an event is logged. The user can log in either by using a desktop or web messaging client. For remote-server user, message reception from the remote server is disabled and an event is logged. If the remote server is disabled, messages from the remote server are NOT accepted.
C. For local user, that user's mailbox is disabled and an event is logged. The user CANNOT log in either from a telephone or by using a desktop or web messaging client. Messages are no longer accepted via Simple Mail Transfer Protocol (SMTP) from that user, regardless of whether the user is authenticated or NOT.