

ISLEVER

920-193

ncss-business communications manager

50(bcm50)rls.1.0

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QUESTION NO: 1

The security capabilities of the Nortel BCM50 are advanced. The customer is concerned about the access security of the Element Manager tool. How can you prevent or block the user of Element Manager from using simple passwords?

- A. set password complexity three
- B. set password level one
- C. user account lockout set to three
- D. disable post login message

Answer: A

QUESTION NO: 2

You are using a Nortel BCM50 to provide telephone services to two departments. Each department has its own operator. Which set capabilities defines the operator for each set?

- A. Allow redirect
- B. Priority call
- C. Direct dial
- D. Pickup group

Answer: C

QUESTION NO: 3

A Nortel BCM50e has been relocated to a new site. The new site will be utilizing the Integrated Router for Internet connection. Element Manager is the preferred method to manage configuration. The Integrated Router button is under a folder in the Configuration Task Navigation panel. In which folder is the button located ?

- A. WebGUI
- B. Data Services
- C. Applications
- D. Resources

Answer: B

QUESTION NO: 4

Routing tables determine how the system handles incoming calls to agents in a customer call center. Which two are types of routing steps that can be configured in a Basic Call Center with BCM50? (Choose two.)

- A. greeting
- B. hold
- C. distribute for
- D. alert

Answer: A,C

QUESTION NO: 5

The customer is updating the software on the Nortel BCM50. How does the customer know which software updates to apply?

- A. The status of the update when viewed from the Software Management folder indicates "Ready".
- B. The status of the update when viewed from the Find Software Updates window indicates "Ready".
- C. The status of the update when viewed from the Software Management folder indicates "Available".
- D. The status of the update when viewed from the Find Software Updates window indicates "Available".

Answer: D

QUESTION NO: 6

The customer needs to be able to start, stop and restart services. Which Nortel BCM50 tool should be used?

- A. Element Manager
- B. System Status Manager
- C. NetIQ Performance Manager
- D. NetIQ App Manager

Answer: A

QUESTION NO: 7

The customer has the BCM50 configured with QoS Monitor Logging enabled in conjunction with H.323 VoIP trunking and QoS Monitoring. Using this configuration, what is automatically logged by

NetIQ for use by NetIQ Knowledge Scripts?

- A. MOS scores
- B. QoS metrics
- C. CDR data
- D. Critical alarms

Answer: A

QUESTION NO: 8

You are installing a new Nortel BCM50 at a remote office and need to configure set preferences. Which is the complete path to configure this?

- A. Telset interface:**CONFIG>Terminals and Set
- B. Element Manager: Configuration>Telephony>Sets>All DNs>Top panel Capabilities and Preferences tab>Bottom panel - Preferences tab
- C. Element Manager: Configuration>Telephony>Sets>Top panel Capabilities and Preferences tab>Bottom panel - Preferences tab
- D. Telset interface:**CONFIG>Terminals and Set>All DNs>Preferences

Answer: B

QUESTION NO: 9

You are connecting to a service provider that has an 4ESS switch. The provider is offering you access services. You want to use these services. What do you configure to take advantage of this offer?

- A. Configure the Call-by-Call services on selected lines on a PRI.
- B. Configure the Call-by-Call services selection for the module.
- C. Configure the Call-by-Call services on selected target lines.
- D. Configure the Call-by-Call services on selected lines on a T1.

Answer: B

QUESTION NO: 10

You are installing a Nortel BCM50 at a new remote office with a private PRI link to the main office. The main office is already configured and set up for the network. At the new office, to what do you set the protocol type?