

ISLEVER

920-182

Callpilot RIS.5.0 Instakkattion & Configuration

DEMO

<https://www.islever.com/920-182.html>

<https://www.islever.com/nortel.html>

For the most up-to-date exam questions and materials, we recommend visiting our website, where you can access the latest content and resources.

QUESTION NO: 1

A CallPilot customer site will be using Multimedia Messaging. The switch will need a specific kind of configuration for this messaging service. What is the required configuration?

- A. Regular DN
- B. Phantom DN
- C. Control DN (CDN)
- D. ACD-DN dummy queue

Answer: C

QUESTION NO: 2

With CallPilot RIs. 5.0, when upgrading to a new release of CallPilot, the number of reserved seats may now be reduced. You are performing an upgrade on a CallPilot RIs. 4.0 system with a keycode that authorizes 500 Fax messaging seats. Only 200 Fax messaging seats are currently in use. Which is the minimum number of Fax messaging seats that can be authorized with a new RIs. 5.0 keycode?

- A. 100
- B. 200
- C. 250
- D. 500

Answer: B

QUESTION NO: 3

You are preparing to install CallPilot RIs.5.0 for a customer. The customer wants to access the CallPilot system from the LAN and must provide some information for the installation. What information must the customer provide?

- A. DHCP server
- B. a Cat-5 cable
- C. an Ethernet switch
- D. a static IP address and subnet mask

Answer: D

QUESTION NO: 4

When installing CallPilot Reporter, what is a valid installation option?

- A. Client PC
- B. CallPilot server
- C. Administrator PC
- D. Customer provided Web server

Answer: D

QUESTION NO: 5

An administrator cannot login to CallPilot Manager from the login web page. You have confirmed that the administrator is entering their correct mailbox number and password and that their

mailbox is not disabled. What should you check?

- A. that the user's PC is running Internet Information Server (IIS)
- B. that the Server field contains the correct server name for theCallPilot system
- C. that the Location field contains the correct server name for theCallPilot system
- D. that the Secure Sockets Layer (SSL) option is turned on because passwords can only be passed over SSL

Answer: B

QUESTION NO: 6

CallPilotdesktop messaging has several CallPilot RIs.5.0 feature enhancements. Which are two of these enhancements? (Choose two.)

- A. ping on Startup
- B. GlobalCallPilot Address Book
- C. creating personal distribution lists
- D. Deliver to Location in Microsoft Outlook

Answer: B,D

QUESTION NO: 7

The CallPilot RIs. 5.0 has introduced the High Availability feature. The High Availability feature is available on which CallPilot server platform?

-
- A. 703t
 - B. 600r
 - C. 1005r
 - D. 1002rp

Answer: C

QUESTION NO: 8

When installing CallPilot Reporter RIs. 5.0 on the standalone Web server, additional required software is also installed. Which version of Crystal Reports is installed?

- A. Crystal Reports 8
- B. Crystal Reports X
- C. Crystal Reports 8.5
- D. Crystal ReportsXI

Answer: D

QUESTION NO: 9

Which software is required before installing CallPilot Manager on a stand-alone Web server?

- A. PC Anywhere
- B. Sybase Database
- C. Java Runtime Environment
- D. Internet Information Server (IIS)

Answer: D

QUESTION NO: 10

Your customer is upgrading to CallPilot RIs. 5.0. The current keycode authorizes 500 Speech Activated Messaging seats but the customer is currently only using 100 seats.

With the upgrade and a new CallPilot RIs. 5.0 keycode, what two options does the customer have for the unused Speech Activated Messaging seats? (Choose two.)

- A. No options are available; the number of seats cannot be reduced.
- B. Take no action and retain the unused Speech Activated Messaging seats.
- C. Reduce the number of Speech Activated Messaging seats authorized in the newkeycode to 100 or more