

ISLEVER

920-172

NCSS-Nortel Communication Control Toolkit

Ris.6.0

DEMO

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QUESTION NO: 1

Symposium TAPI Service Provider (SP) must be configured and tested first before NCCT Rls. 6.0 can be configured. Which services must be disabled for TAPI SP? (Choose two.)

- A. Remote Procedure Call
- B. Remote Access Auto Connection Manager
- C. Plug and Play
- D. Remote Desktop help Session Manager
- E. Remote Access Connection Manager

Answer: B,E

QUESTION NO: 2

You have been instructed to restore the current NCCT database schema. What is the file that you need to use to restore the current database schema?

- A. EmptyDB.zip
- B. NNCCT_Empty.bak
- C. NCCT_Empty.zip
- D. NCCT_Empty.bak

Answer: B

QUESTION NO: 3

Employees are reporting that they cannot log into the system or that they are missing terminals. You want to verify that nothing has changed in the Nortel Communication Control Toolkit. Where do you look?

- A. System in the Event Viewer
- B. NCCT Error Log in the Event Viewer
- C. NCCT Audit Log in the Event Viewer
- D. Application in the Event Viewer

Answer: C

QUESTION NO: 4

After the installation of the Nortel Communication Control Toolkit Rls. 6.0 server software, which step is not correct to perform?

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- A. check the database log to search for any "error" or "fail"
 - B. do a partial install to fix any operational problem
 - C. do a complete re-install to fix any operational problem
 - D. check the install log to search for "completely successful"

Answer: B

QUESTION NO: 5

There is a "Convert Text file" button under the Provider tab of the Symposium TAPI SP for Meridian 1 configuration window, which overlay printout text should be downloaded for the conversion? (Choose three.)

- A. LD 21
- B. LD 17
- C. LD 20
- D. LD 23
- E. LD 22

Answer: A,C,D

QUESTION NO: 6

What customer provided third-party software is required for all Nortel Communication Control Toolkit RIs. 6.0 client-side implementations?

- A. Microsoft .NET Framework 1.1
- B. Microsoft Internet Explorer 6.0 or higher
- C. Remote Access Service
- D. Windows 2000 professional

Answer: A

QUESTION NO: 7

Nortel Networks recommends that you do not install any third-party software on your NCCT server because un-tested third-party software compromise system performance. Which are exceptions to this rule? (Choose two.)

- A. Antivirus software
- B. pcAnywhere

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- C. Microsoft Word
 - D. Microsoft Excel

Answer: A,B

QUESTION NO: 8

You must configure the Bindings order of the network interface cards using Network Connections from the Control Panel or My Network Places Properties. What order do the NIC have to be in?

- A. Nortel Server Subnet (CLAN) first then the ELAN Subnet second
- B. Depends on the connection rate of each: the higher rate is listed first.
- C. The order does not matter.
- D. ELAN Subnet first then the Nortel Server Subnet (CLAN) second

Answer: A

QUESTION NO: 9

You are doing a backup of the NCCT Database after making substantial changes. You are asked to name your backup. What should you always include in the name of your backups?

- A. The name NCCT backup somewhere in the name.
- B. The version of TAPI.
- C. The version of NCCT.
- D. The date the backup was made.

Answer: C

QUESTION NO: 10

Nortel Communication Control Toolkit RIs. 6.0 supports switches with their associated software versions and packages, which of the following statements is false?

- A. Succession 1000, Succession 1000M, M1 11C mini version 3.0 or later
- B. If Symposium Call Center Server is deployed, a minimum of CCS100 with 1 agent is required
- C. Nortel switch Incremental Software Management (ISM) has the AST parameters match the NCCT monitoring requirements
- D. Avaya Definity G3 with Adjunct /Switch Application Interface(ASAI) v5

Answer: D