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920-162

callpilot 4.0 installation and maintenance exam

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QUESTION NO: 1

The system administrator is preparing the Application Builder installation. Where can this software be installed? (Choose three.)

- A. on the same server used for CallPilot Reporter
- B. on the Standalone Web Server
- C. the administrator's PC
- D. on the CallPilot Server

Answer: A,B,C

QUESTION NO: 2

CallPilot desktop messaging clients at a company are unable to send messages from the desktop interface. Which messaging protocol must be configured to enable this capability?

- A. Simple Mail Transfer Protocol (SMTP)
- B. Internet Message Access Protocol (IMAP)
- C. Simple Network Management Protocol (SNMP)
- D. Lightweight Directory Access Protocol (LDAP)

Answer: A

QUESTION NO: 3

The CallPilot 703t servers are standalone systems. The 703t systems interface the Meridian 1 and Succession 1000 PBX switches using three specific hardware components for multimedia connectivity. What are the three hardware components? (Choose three.)

- A. NTRH0912 multi I/O cable
- B. MPB96 board
- C. MPB16-4 board
- D. DS30X cable
- E. MGate card

Answer: B,D,E

QUESTION NO: 4

A customer wants to set up alerts to print when triggered. Which application supports this functionality?

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- A. CallPilot Reporter
 - B. CallPilot Manager
 - C. CallPilot Server
 - D. CallPilot Application Builder

Answer: A

QUESTION NO: 5

Which two additional software packages are also installed during the CallPilot Reporter installation? (Choose two.)

- A. Crystal Reports
- B. a Sybase database
- C. Application Builder
- D. Adobe Acrobat

Answer: A,B

QUESTION NO: 6

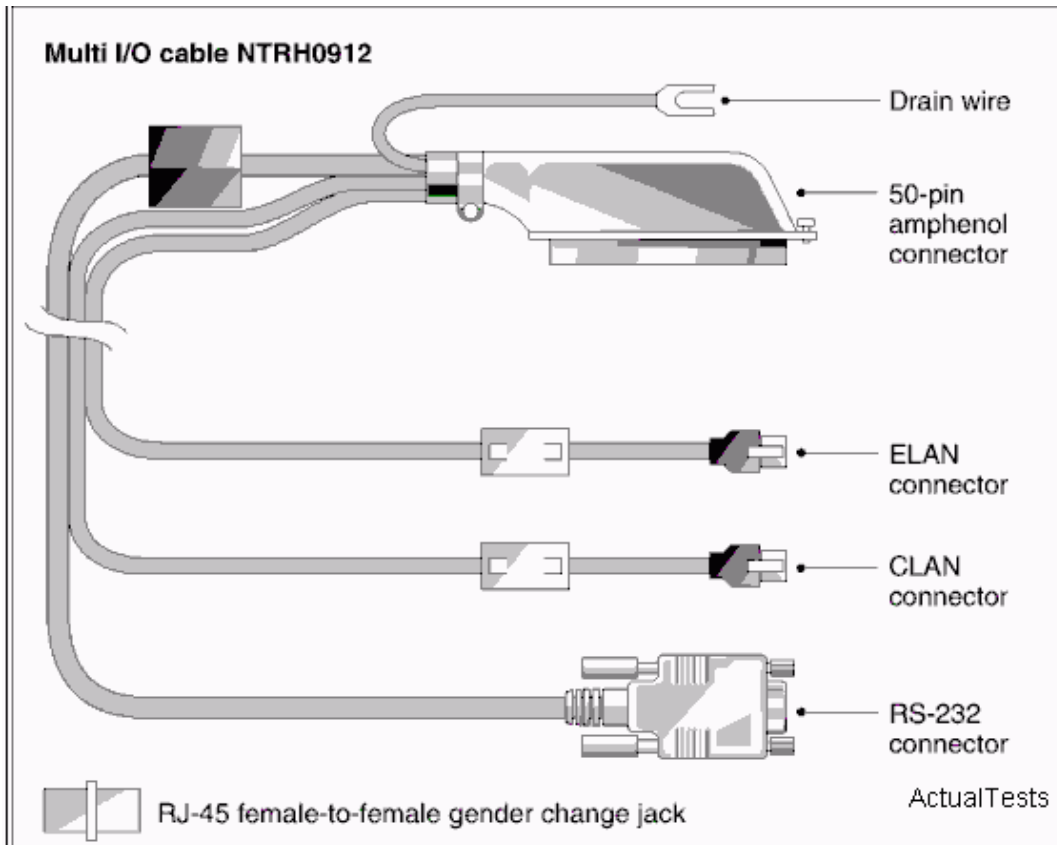
You are preparing to set up, install, and configure a CallPilot system. There are several tasks involved with any server installation. General safety precautions should always be followed. What are three precautions? (Choose three.)

- A. Use a surge protector or uninterruptible power supply.
- B. Always use grounded power systems.
- C. Never power-down equipment to service it.
- D. Ensure peripheral cables are protected and out of the way.
- E. Use extension cords as needed.

Answer: A,B,D

QUESTION NO: 7

Click on the Exhibit button. You are installing a CallPilot 201i server in a Meridian 1 Option 51C switch. You connect the 50-pin Amphenol connector on the multi I/O cable (NTRH0912) to the newly installed backplane cable (NTRH3501) on the I/O panel at the rear of the switch. Where will you connect the Embedded LAN (ELAN) connector on the multi I/O cable?



- A. Connect the ELAN connector on the multi I/O cable (NTRH0912) to the ELAN hub.
- B. Connect the ELAN connector on the multi I/O cable (NTRH0912) directly to the Ethernet transceiver at the rear of the switch cabinet.
- C. Connect the ELAN connector on the multi I/O cable (NTRH0912) directly to a hub or router on the Customer's LAN (CLAN).
- D. Connect the ELAN connector on the multi I/O cable (NTRH0912) to the RJ-45 female-to-female gender change jack and a cross-over network cable.

Answer: A

QUESTION NO: 8

My CallPilot can be used to perform many tasks via the web. Which three choices are available from My CallPilot? (Choose three.)

- A. View, send, and forward video files
- B. Configure personal greetings
- C. Configure the Message Forwarding rule
- D. Send, forward, receive, and reply to e-mail messages
- E. Administer CallPilot system

Answer: B,C,D