920-161

ncds-callpilot 4.0 exam

DEMO

QUESTION NO: 1

An administrator wants to build applications by using navigational and customization tools, and building blocks. Using Application Builder, the administrator can reuse voice items. When does the administrator know that the voice application is complete? (Choose three.)

A. When CallPilot Application Builder can save the application into the server.
B. When all the voice items are properly connected.
C. When the complete box indicates 'Yes', under the file/properties/general tab.
D. After the administrator has created the application, and added notes for documentation.
E. When voice items with recordings have a sound file in the WAV format.

Answer: B,C,E

QUESTION NO: 2

Your customer is setting up their messaging system and is considering using the Enterprise Networking protocol. The customer will be receiving telephone orders that could be very detailed. Which two statements are reasons why your customer would want to choose Enterprise Networking over other protocols? (Choose two.)

A. The Enterprise protocol costs less to operate.
B. The Enterprise protocol is compatible with up to 4 additional protocols.
C. The Enterprise protocol requires less resource consumption.
D. The Enterprise protocol supports messages up to 8 minutes.

Answer: A,C

QUESTION NO: 3

You are an administrator for a large networked CallPilot system. You notice, on CallPilot A, while performing a User Search in 'User Administration' on CallPilot Manager, that there is a user whose User Type is 'Temporary Remote User'. How could this user have been AUTOMATICALLY created?

A. CallPilot Mailbox owner at CallPilot B composes and sends an e-mail from his Lotus Notes to the e-mail address of CallPilot mailbox owner at CallPilot A.
B. An external customer has left a voicemail in a mailbox on CallPilot A. The owner of the CallPilot mailbox presses '9' to call the external customer back.
C. In CallPilot Manager/Messaging Network Configuration, 'Add/Update Remote Users on this Server' is turned on for the Local Server and 'Send local user information to this server' feature is enabled.

D. In CallPilot Manager/Messaging Network Configuration, 'Add/Update Remote Users on this Server' is turned on for the Local Server & 'Send local user information to this server' feature is enabled for Outgoing Messages from CallPilot A to CallPilot B.

Answer: D

QUESTION NO: 4

Which operational difference exists between CallPilot's support of groupware and Internet mail clients?

A. Telephone playback of voice messages is a capability supported on groupware clients but not on Internet mail clients.
B. Groupware clients require software to be installed on the client PC to enable CallPilot unified messaging, while Internet mail clients do not.
C. Fax messages are supported on groupware clients but not on Internet mail clients.
D. Voice message playback can be triggered with a single click on groupware clients but not on Internet mail clients.

Answer: D

QUESTION NO: 5

You have a customer that is migrating from Meridian Mail to CallPilot 4.0, but is concerned about losing system data when migrating. Which are two types of system data that can migrate over? (Choose two.)

A. Remote Notification schedules
B. Class of Service
C. Local voice users
D. Voice Messaging User Interface systems

Answer: B,C

QUESTION NO: 6

Your customer has a CallPilot Tower Platform running release 2.02 and wants to upgrade to CallPilot release 3.0. What must you take into consideration before attempting to upgrade?

A. CallPilot server must have at least 6 gigabytes of free hard disk space.
B. CallPilot server must be upgraded to 2.07.09 first.

C. CallPilot server must have at least 1024 megabytes of memory.

D. CallPilot upgrades to 3.0 are not supported.

Answer: D

QUESTION NO: 7

Which CallPilot platform has the most stringent operating temperature requirement (15 to 30 degrees C or 59 to 86 degrees F)?

A. IPE card 201i

B. tower CallPilot server 703t

C. tower CallPilot server 702t

D. rack mount CallPilot server 1002rp

Answer: A

QUESTION NO: 8

Your customer is upgrading and wants to expand and add CallPilot features. Which statement about feature expansions is true?

A. When a customer purchases additional features, Nortel provides a new keycode.

B. Channel conversions are not performed when converting to a different media type.

C. Regardless of feature expansion capacity, migration to the new server must happen before performing the feature expansion.

D. Channel and MPU capacity will remain unchanged.

Answer: A

QUESTION NO: 9

A customer has an existing voice mail system, and the voice channel is providing a satisfactory service level. Which two approaches can be taken to provision the voice channels on CallPilot? (Choose two.)

A. You can use the same number of voice channels without further engineering if you have only one voice mail system.

B. You can use any number of voice channels.

C. You can use the same number of voice channels without further engineering if you have two voice mail systems.