920-158

ncds-callpilot4.0 system administrator exam

DEMO

QUESTION NO: 1

The CallPilot Manager home page provides a central point of access to the system. The CallPilot Manager banner provides consistent navigation from all pages. What is available from this banner?

A. system ready indicator, current location, menus, action button
B. LDAP server/mailbox, system ready indicator, current location, menus, action buttons
C. current location, menus, action buttons
D. current location, help, action buttons, and menus

Answer: B

QUESTION NO: 2

Message Waiting Indicators (MWI) are used to signal users that new messages have arrived. Which two statements regarding Message Waiting Indicators are true? (Choose two.)

A. Users can turn off MWI DNs.
B. Up to 15 MWI DN can be configured by the administrator.
C. MWI can be triggered by new or urgent messages.
D. The mailbox owner can change the MWI DN once it has been assigned by the system administrator.

Answer: A,C

QUESTION NO: 3

Mailboxes are restricted by the amount of storage space available to them. Which statement about mailbox storage is true?

A. Storage can be modified on a per mailbox basis.
B. All mailboxes have an equal share of storage space.
C. Storage is controlled by the mailbox class of service.
D. Increasing the Max Call Answering Message Length increases the storage space allocated to Call Answering.

Answer: C

QUESTION NO: 4

The CallPilot system supports the addition of individual mailboxes, one at a time. Which information is required to do this? (Choose three.)

A. the Mailbox Class
B. the first and last name of the mailbox owner
C. the MWI DN
D. the mailbox number
E. the user creations template name

Answer: B,D,E

QUESTION NO: 5

You are the CallPilot administrator. CallPilot has an interface feature designed to help build applications. There are three elements to the Application Builder Interface. What are the three elements? (Choose three.)

A. application buddy
B. palette
C. menu bar
D. builder template
E. tool bar

Answer: B,C,E

QUESTION NO: 6

The Directory Connection contains information required by the CallPilot Synchronization Agent to connect to the external directory. Excluding the local CallPilot directory connection, what is the minimum number of directory connections required and the maximum number of connections allowed?

A. one minimum and two maximum
B. one minimum and four maximum
C. one minimum and five maximum
D. one minimum and one maximum

Answer: C

QUESTION NO: 7

A CallPilot administrator is required to set up system-wide Message Archiving. What is the administrator's responsibility?

A. Mark each user to be archived.
B. Ensure the destination address has sufficient storage space.
C. Add a VPIM prefix to the stored address.
D. Archive messages as Economy regardless if they arrive as Urgent, Normal, or Economy.

Answer: B

QUESTION NO: 8

An administrator CANNOT login to CallPilot Manager from the login web page. You have confirmed that they are entering their correct mailbox number and password and that their mailbox is NOT disabled. However, they still cannot login. Which of the following should you check?

A. The user's PC is running Internet Information Server (IIS).
B. The Secure Sockets Layer (SSL) option is turned on because passwords can only be passed over SSL.
C. The Server field contains the correct server name for the CallPilot system.
D. The Location field contains the correct server name for the CallPilot system.

Answer: C

QUESTION NO: 9

Which statement about backups and archives is true?

A. When Auto Archive is enabled, the choices are only Weekly or Monthly.
B. The system automatically updates application archives.
C. A new application must be manually added to the application archives.
D. System-wide backups must be scheduled on a weekly basis.

Answer: C

QUESTION NO: 10

A user has recently added a second mailbox link in My CallPilot and wishes to use the email-by-phone feature with it. However, after logging into the mailbox, the user is only able to listen to the messages from the original email account. What can the user do to hear messages from the second mailbox account?