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# 840-423

Executing Cisco Advanced Business Value  
Analysis and Design Techniques

DEMO

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## Topic 1, Prepare for Requirements Gat

### QUESTION NO: 1

Which information is the most important to know early in a business requirements project?

- A. the customer's go-to-market approach for generating revenue
- B. competitor prices
- C. the organizational structure
- D. the company's budget for marketing products planned for two years in the future

**Answer: A**

**Explanation:**

## Topic 2, Capture Requirements

### QUESTION NO: 2

Which action is the recommended way to establish trusted-advisor credibility with a senior business executive?

- A. Ask open-ended questions about the organization's priorities and goals.
- B. Ask questions about the IT organization's track record for problem resolution.
- C. Provide an overview of your sales team's reporting structure and metrics.
- D. Ask detailed questions about the process to acquire cloud computing solutions.

**Answer: A**

**Explanation:**

### QUESTION NO: 3

Which option is a way to validate that you have established credibility with a business executive?

- A. Ask an IT stakeholder to inquire with the executive on your behalf.
- B. Brainstorm with the internal team to get feedback from peers.
- C. Ask the executive whether you could join a future staff meeting and present for 15 minutes.
- D. Offer to show the executive a demonstration of the latest security software.

**Answer: C**

**Explanation:**

### QUESTION NO: 4

Which statement about why stakeholder analysis for a large initiative can be challenging is true?

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- A. A higher level of politics and uncertainty typically exists with larger initiatives.
  - B. The IT department most likely has a higher level of influence as compared to other projects.
  - C. The stakeholder analysis 2x2 framework -- interest vs. power -- only works for small scope projects.
  - D. It is necessary to assess 90% or more of the stakeholders for an effort.

**Answer: A**

**Explanation:**

#### **QUESTION NO: 5**

Which statement about discovery meetings for larger scope projects is true?

- A. Discovery should be performed to a lower level of detail than for smaller projects.
- B. Planning for discovery activities may take more effort, but this step is essential.
- C. The project team should be staffed with more subcontractors to keep the costs down.
- D. Request that the customer captures a baseline of needs in advance of your work.

**Answer: B**

**Explanation:**

#### **QUESTION NO: 6**

Which statement about how Business Model Canvas diagrams are a useful tool is true?

- A. They depict the operating procedures for system management.
- B. They establish a consensus view among customer executives about the organization strategy and major processes.
- C. They decompose the processes for a single department.
- D. They identify the bottlenecks within a customer service process.

**Answer: B**

**Explanation:**

### **Topic 3, Define Architecture Concepts**

#### **QUESTION NO: 7**

Which statement is a characteristic of future state capabilities?

- A. They identify operating practices for a single department.
- B. They depict all of the requirements that a customer organization desires (best case).
- C. They convey the most important business elements that are needed to achieve goals in the future.

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**D.** They should define very detailed needs for the near-term and high-level needs for one or more years out.

**Answer: C**

**Explanation:**

**QUESTION NO: 8**

Which statement about a roadmap is true?

- A.** Requirements are subjective and viewpoints are fact.
- B.** It can be created earlier in a project, as compared to an architectural blueprint.
- C.** It focuses on a broader scope than an architectural blueprint.
- D.** It shows a path for projects or initiatives that is consistent with the architectural direction.

**Answer: D**

**Explanation:**

**QUESTION NO: 9**

Which statement explains why a requirement is different than a viewpoint?

- A.** Requirements are subjective and viewpoints are fact.
- B.** Requirements must come from one person.
- C.** Requirements state needs and viewpoints are thoughts.
- D.** Requirements come from users and viewpoints come from executives.

**Answer: C**

**Explanation:**

**QUESTION NO: 10**

Which option explains how a manager's viewpoint can be confirmed?

- A.** by validating with the manager's boss
- B.** by running a group session
- C.** by asking the manager for evidence
- D.** by restating the manager's view and asking if you understood correctly

**Answer: D**

**Explanation:**