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820-424

Applying Cisco Specialized Business Value Analysis Skills

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QUESTION 1

Which two options are potential ways the business model canvas can help to identify new business

opportunities for the customer? (Choose two.)

A. Allowing departments to think more holistically about their business

B. Focusing on product benefits rather than product features

C. Establishing a common language and understanding between different teams and departments

D. Explaining why Cisco is better than alternative vendors

Answer: AC

QUESTION 2

What are two purposes of the Business Motivation Model? (Choose two).

A. To develop sales and marketing strategies.

B. To provide a high level view of the overall business landscape.

C. To identify factors that motivate the establishing of business plans.

D. To identify and define the elements of business plans.

E. To perform capability gap analysis.

Answer: CD

QUESTION 3

What is a business capability?

A. An organization's capacity to successfully perform a business activity.

B. A description for a business process leading to a specified outcome.

C. A view of the business from the perspective of a particular strategy.

D. An analysis of the organization's value chain.

Answer: A

1/19

QUESTION 4

Which three options describe qualities of business capabilities? (Choose three.)

A. Capabilities are the building blocks of the business

B. Capabilities represent stable business functions

C. Capabilities define business goals and objectives

D. Capabilities are unique and independent from each other

E. Capabilities provide an understanding of business risk

F. Capabilities can be used to determine performance targets

Answer: ABD

QUESTION 5

Which three options are business benefits that may be realized from the implementation of business outcomes focused technology intervention? (Choose three.)

A. Reduced time to market for new products

B. Reduced number of servers required in the data

C. Reduced technology management overhead

D. Improved customer relationships

E. Improved communications between departments

F. An increase in the proportion of services delivered in the cloud

Answer: ADE

QUESTION 6

What two options explain why business outcomes focus with your customer is potentially of more value than a technology solutions focus? (Choose two.)

2/19

A. It tends to allow a greater focus on one specific business silo

B. It allows you to align technology to the organization's vision and strategies

C. It can combine CAPEX or OPEX models to maximize the TCO

D. It ensures greater relevance to the needs of LOB Heads and C level executives

E. It provides faster implementation times and TTTV (time to value)

Answer: BD

QUESTION 7

How can Cisco Validated Designs help to support business outcomes?

A. provide a quick and easy way to implement technology

B. provide best practice solutions to common business challenges

C. provide a unique selling point that helps to differentiate from competitors' offerings

D. increase the perceived value of the proposed solution

Answer: B

QUESTION 8

What two key factors should you consider when determining business objectives and desired outcomes?

(Choose two.)

A. Business priorities and goals

B. Cisco architectures and smart solutions

C. Cisco validated designs

D. Critical success factors and key performance indicators

E. Cisco and partner professional services offerings

Answer: AD

3 / 19