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Business Edition 6000 for Sales Engineers

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QUESTION NO: 1

Which three collaboration mechanisms increase customer satisfaction? (Choose three)

- A. Flexible enhanced customer service processes
- B. Attractive TV advertisements
- C. Variety of customer communication channels
- D. Effective mail and email communication
- E. Frequent phone communication
- F. Ability to access customer data from any device, anywhere

Answer: A,C,F

Explanation:

Business Edition 6000 for Account Managers (BE6KAM) PEC Training Customer Success and Stickiness

QUESTION NO: 2

Which three Cisco Unified Communications and Collaboration applications are part of a basic Cisco Business Edition bundle? (Choose three)

- A. Cisco Unity Connection
- B. Cisco Prime Collaboration Provisioning
- C. Manager Business Edition
- D. Cisco Unified Attendant Console
- E. Cisco Unified Communications Manager
- F. Cisco Unified Contact Center Express

Answer: A,B,D

Explanation:

Business Edition 6000 for Account Managers (BE6KAM) PEC Training CBE6000

QUESTION NO: 3

In which layer of Cisco Unified Communications system architecture does Cisco Jabber reside?

- A. Operations and serviceability
- B. Applications and services

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- C. Networking
 - D. Call control
 - E. Call routing

Answer: B

Explanation:

Business Edition 6000 for System Engineers (BE6KSE) PEC Training Architecture of the Cisco Unified Communications System

QUESTION NO: 4

Which four are advantages of a Cisco end-to-end architectural approach? (Choose four)

- A. enhanced security
- B. multiple protocols
- C. any end-user device
- D. multi-vendor
- E. consistent experience
- F. limited availability
- G. unified policies

Answer: A,C,E,G

Explanation:

Business Edition 6000 for Account Managers (BE6KAM) PEC Training Who Delivers Better Business Agility

QUESTION NO: 5

Cisco Business Edition 6000 supports five co-resident applications on the same Cisco UCS C220 M3 server. What is the maximum total vCPU and vRAM capacity that should be considered when deciding which co-resident applications will run on the same server?

- A. 12vCPU, 12 GB VRAM
- B. 8vCPU, 16GBvRAM
- C. 16vCPU, 8 GB VRAM
- D. 16vCPU, 16 GB VRAM

Answer: B

Reference:http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/BE6000/InstallationGuide/9_x/CUCM_BK_IA4BAD3A_00_installing-cisco-business-edition-6000_chapter_01.html(coresidency, see the first note)

QUESTION NO: 6

Which three of these are business benefits of Cisco Business Edition 6000 virtualization? (Choose three.)

- A. faster return on investment through server consolidation
- B. applications deployed across multiple physical servers
- C. fixed solution aligned with fixed business strategy
- D. easy installation and upgrade
- E. single physical server deployment
- F. support for third-party management platforms

Answer: A,D,E

Explanation:

QUESTION NO: 7

Which three elements are part of Cisco Prime Collaboration? (Choose three.)

- A. Cisco Prime Advanced Reporting IE
- B. Cisco Prime Infrastructure
- C. Cisco Prime Unified Provisioning Manager
- D. Cisco Prime Assurance
- E. Cisco Prime Data Center Network Manager
- F. Cisco Prime Network Control System

Answer: B,C,D

Explanation:

QUESTION NO: 8

How many Cisco WebEx Meetings named hosts can be ordered in the Cisco WebEx Meetings