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70-682

Pro: Upgrading to Windows 7 MCITP
Enterprise Desktop Support Technician

DEMO

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Note: The answer is for reference only, you need to understand all question.

QUESTION 1

This question is the first in a series of questions that all present the same scenario. For your convenience, the scenario is repeated in each question. Each question presents a different goal and answer choices, but the text of the scenario is exactly the same in each question in this series. Start of repeated scenario You are an enterprise desktop support technician for Fabrikam, Inc. Active Directory Information The company has a main office and a branch office. The main office hosts all of the companys servers. The main office connects to the branch office by using a WAN link. The network contains a single Active Directory domain that has 500 users. The domain contains three domain controllers and an enterprise root certification authority (CA). All servers run Windows Server 2008 R2. All user accounts are in an organizational unit (OU) named Employees. The computer accounts for all desktop computers are in an OU named Desktops. The computer accounts for all portable computers are in an OU named Laptops. A startup script is deployed to all computers by using Group Policy objects (GPOs). Client Configurations All client computers run Windows 7 Enterprise. All users have desktop computers. All computers are members of the domain. All desktop computers use wired connections to connect to the network. All portable computers use wireless connections to connect to the network. The wireless network is secured by using EAP-TLS. Company policy states that all client computers must be configured by using DHCP. The company has an internal Web site. The Web site is configured to use SSL encryption and to require client certificates. All company users can access the internal Web site. End of repeated scenario The company hires a new desktop support technician. The technician is added to the Administrators group on all client computers and the DHCP Users group on all DHCP servers. The new technician reports that the DHCP snap-in is unavailable on his computer. You need to ensure that the technician can view the configurations of the DHCP servers. What should you do?

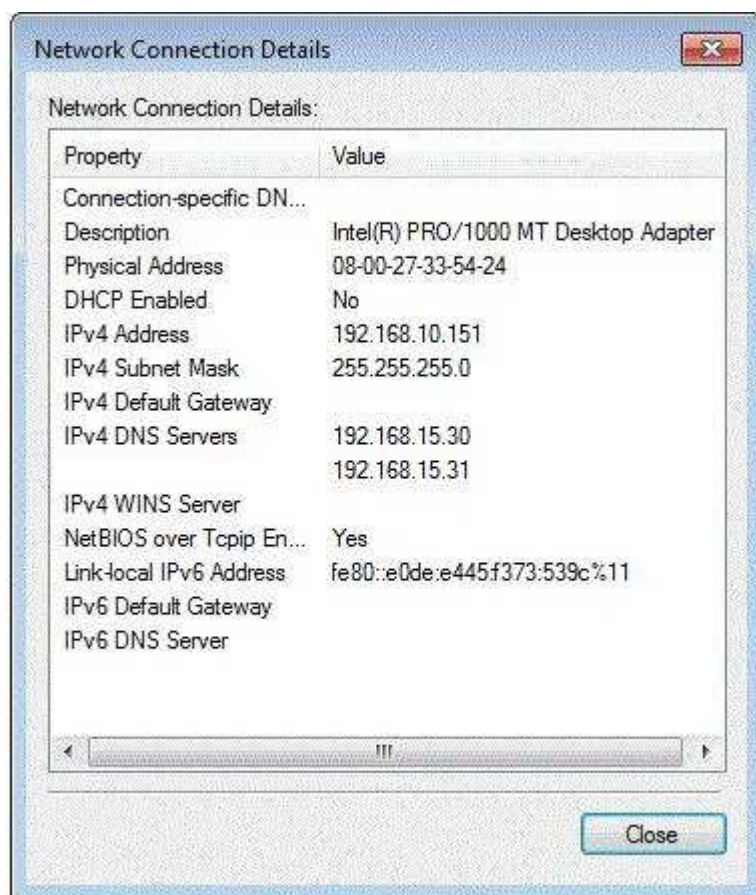
- A. Instruct the technician to customize the Start menu to display the administrative tools.
- B. Instruct the technician to install Remote Server Administration Tools (RSAT) and to modify the Windows Features.
- C. Request that the technician be added to the Server Operators group in Active Directory.
- D. Request that the technician be added to the Network Configuration Operators group in Active Directory and modify the Windows Features.

Answer: B

Question 2

Start of repeated scenario You are an enterprise desktop support technician for Fabrikam, Inc. Active Directory Information The company has a main office and a branch office. The main office hosts all of the companys servers. The main office connects to the branch office by using a WAN link. The network contains a single Active Directory domain that has 500 users. The domain contains three domain controllers and an enterprise root certification authority (CA). All servers run Windows Server 2008 R2. All user accounts are in an organizational unit (OU) named Employees. The computer accounts for all desktop computers are in an OU named Desktops. The computer accounts for all portable computers are in an OU named Laptops. A startup

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- A. Modify the network configuration and define the IPv4 default gateway.
- B. Modify Windows Firewall and enable File and Printer Sharing in the public profile.
- C. Modify Windows Firewall and enable File and Printer Sharing in the domain profile.
- D. Modify the network configuration to automatically obtain an IP address and a DNS server address.

Answer: D

Question 3

Start of repeated scenario You are an enterprise desktop support technician for Fabrikam, Inc. Active Directory Information The company has a main office and a branch office. The main office hosts all of the company's servers. The main office connects to the branch office by using a WAN link. The network contains a single Active Directory domain that has 500 users. The domain contains three domain controllers and an enterprise root certification authority (CA). All servers run Windows Server 2008 R2. All user accounts are in an organizational unit (OU) named Employees. The computer accounts for all desktop computers are in an OU named Desktops. The computer accounts for all portable computers are in an OU named Laptops. A startup script is deployed to all computers by using Group Policy objects (GPOs). Client Configurations All client computers run Windows 7 Enterprise. All users have desktop computers. All computers are members of the domain. All desktop computers use wired connections to connect to the network. All portable computers use wireless connections to connect to the network. The wireless network is secured by using EAP-TLS. Company policy states that all client computers must be configured by using DHCP. The company has an internal Web site. The Web site is configured to use SSL encryption and to require client certificates. All company users can access the internal Web site. **End of repeated scenario** Users in the branch office report slow network performance when they connect to the file shares in the main office. You need to recommend a solution to improve performance when users access the file shares from the branch office. The solution must minimize hardware costs. What should you recommend implementing?

- A. BranchCache
- B. DirectAccess
- C. Distributed File System Replication (DFSR)
- D. Universal Group Membership Caching

Answer: A

Question 4

All client computers on your company network were recently migrated from Windows XP to Windows 7. Employees use Internet Explorer 8. Each time employees access a Web application, they are prompted to install an add-on. After each installation, the application restarts and prompts the employees to install the add-on again. You need to ensure that employees can run the application. What should you do?

- A. Use a script to install the add-on in Windows XP Mode.
- B. Use a script to run the application in Windows XP Compatibility Mode.
- C. Add the class identifier of the add-on to the Add-on list in Group Policy.
- D. Set the Deny all add-ons unless specifically allowed in the Add-on list Group Policy setting to Disabled.

Answer: C

Question 5
