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# 646-171

Small Medium Business for Account Managers

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#### **QUESTION NO: 1**

Which two management-software applications can you use to manage the Cisco Catalyst Express 500 Series Switches? (Choose two.)

- A. Cisco Security Device Manager
- B. Cisco Device Manager
- C. Cisco Adaptive Security Device Manager
- D. Cisco Network Assistant

Answer: B,D

# **QUESTION NO: 2**

Which two features are included under the Cisco SMB Support Assistant? (Choose two.)

- A. open a service request with the SMB TAC 24 hours a day, 7 days a week
- B. application software upgrades
- C. next business day hardware replacement
- D. automatic Priority 1 TAC cases

Answer: A,C

#### **QUESTION NO: 3**

Which three critical elements does the Cisco Integrated Security Solution incorporate? (Choose three.)

- A. Cisco Trust and Identity Management Solution
- B. Cisco Switching Solution
- C. Cisco Secure Connectivity Solution
- D. Cisco Threat Defense Solution
- E. Cisco Storage Solution
- F. Cisco Content Networking Solution

Answer: A,C,D

#### **QUESTION NO: 4**

Which two options are benefits of the Cisco software support? (Choose two.)

A. expedites the delivery of replacement hardware

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- B. increases the performance of the current features
- C. supports your risk mitigation plan
- D. extends the life of Cisco devices with software updates

Answer: B,D

#### **QUESTION NO: 5**

Which three are characteristics of the Cisco end-to-end solution? (Choose three.)

- A. scalable
- B. static
- C. low cost
- D. predictable
- E. best of breed products
- F. secure

Answer: A,D,F

# **QUESTION NO: 6**

Which of the following is a component of the Cisco SMB Support Assistant?

- A. full access to the Cisco.com website
- B. access to the software center
- C. Cisco IOS bug fixes
- D. support for every technology

**Answer: C** 

# **QUESTION NO: 7**

For which of the following campus LAN areas is the Cisco Catalyst Express 500 Series Switch most suitable?

- A. distribution area
- B. core area
- C. backbone area
- D. access area

**Answer: D** 

# **QUESTION NO: 8**

Network security is a continuous process. Which three phases apply to this process? (Choose three.)

- A. troubleshoot
- B. monitor
- C. configure
- D. secure
- E. operate
- F. improve

Answer: B,D,F

# **QUESTION NO: 9**

A customer wants to connect Cisco IP phones and Cisco Aironet Access Points to the network. The customer also wants to use the PoE feature included in the Cisco Catalyst Express 500 Series Switches. Which two models can provide this feature? (Choose two.)

- A. WS-CE500-24TT
- B. WS-CE500-24LC
- C. WS-CE500-24PC
- D. WS-CE500G-12TC

Answer: B,C

# **QUESTION NO: 10**

What are four uses of the USB ports in the Cisco integrated services routers? (Choose four.)

- A. secure device authentication
- B. remote administration
- C. storage of removable credentials
- D. increased RAM memory for the router
- E. secure configuration files distribution
- F. bulk flash storage

Answer: A,C,E,F