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QUESTION NO: 1

A business requires its employees to have access to internal documents via the Internet. Which of the following technologies will allow access to those documents and maintain security of the connection?

- A. Public Key Infrastructure (PKI)
- B. Virtual Private Network (VPN)
- C. Watermarking
- D. Checksumming

Answer: B

QUESTION NO: 2

What key roles are performed by the Project Manager?

- A. Manage goals, company expectations, staffing and equipment needs, and costs
- B. Secure funding, write proposals, and manage departmental priorities
- C. Manage and maintain image quality control and production goals
- D. Manage and ensure that the imaging process is documented and that costs are contained

Answer: A

QUESTION NO: 3

A Request For Proposal (RFP) includes a workflow requirement for reassigning work. What feature ensures that work can be or has been reassigned?

- A. Tracking capability
- B. Records management
- C. Scan-to-folder
- D. Error handling

Answer: A

QUESTION NO: 4

A customer's current document security model provides access to paper documents based upon job definition. Employees change jobs periodically based upon skills and business needs. An electronic system would need to implement:

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- A. role-based security.
 - B. user privilege sets.
 - C. modifiable document classification models.
 - D. user group security.

Answer: A

QUESTION NO: 5

What items need to be evaluated when choosing a scanner?

- A. Resolution, compression, and memory
- B. Workflow, ease of use, and productivity
- C. Documents, images, and storage medium
- D. Interface, resolution, and paper handling

Answer: D

QUESTION NO: 6

A customer is performing incremental backups nightly. At the end of the month they review a list of documents that have reached their end of life and determine if they can be destroyed. Which of the following BEST describes the records storage management process?

- A. The customer has a formal records storage management process.
- B. The customer has an informal records management process.
- C. The customer has a document capture process.
- D. The customer does not have a records management process.

Answer: A

QUESTION NO: 7

Which of the following would be the BEST way to obtain customer commitment for a document imaging project?

- A. A series of white papers on the solution
- B. Executive briefing with only senior management
- C. Onsite demonstration with customers documents
- D. Onsite demonstration with the consultants prepared documents

Answer: C

QUESTION NO: 8

Currently, corporate headquarters maintains a central document repository with a Records Manager that maintains custody of these confidential documents. There are 18 branch locations connected via intranet with six new additional locations opening within the year. If a branch office needs confidential documents, an e-mail request is sent to the Records Manager who will then fax or overnight the documents to the branch locations. What would be the impact of implementing a web-based solution for end-users?

- A. It would require extensive training on use and operation.
- B. End-user productivity would dramatically increase.
- C. The new system would be slower to receive desired information than the current system.
- D. Most end-user computers would need to be upgraded to support a web-based solution.

Answer: B

QUESTION NO: 9

A customer is printing large TIFF images. The method with the LEAST impact on network load is to decompress the image at the:

- A. printer.
- B. jukebox.
- C. client workstation.
- D. network server.

Answer: A

QUESTION NO: 10

In order to allow for the encrypted access of documents over the web, the web server should support:

- A. Trivial File Transfer Protocol (TFTP).
- B. Secure Sockets Layer (SSL).
- C. FTP.
- D. XML.

Answer: B