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220-902

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**QUESTION** 1

A network administrator needs to connect to resources from an offsite location while ensuring the traffic is

protected. Which of the following should the administrator use to gain access to the secure network?

A. SSH

B. VPN

C. SFTP

D. RDP

Answer: B

**QUESTION** 2

A user states that when typing in directions on a navigation website, the map is not viewable in a newer

web browser. The technician runs updates to Java, but is still unable to view the map. The technician

should change which of the following Internet Options?

A. Compatibility view

B. Manage add-ons

C. Clear browser cache

D. Pop-up blocker

Answer: A

**QUESTION** 3

A technician has successfully completed a gpupdate from a CMD box of a user's PC and is ready to move

to the next user. Which of the following is the appropriate NEXT step? (Select TWO).

A. View the CMD process in Task Manager

B. Type EXIT at the command prompt and press Enter

C. Minimize the CMD box to the taskbar

D. Click the "x" in the top right of the CMD window

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E. Select Switch User on the PC

Answer: BD

**QUESTION** 4

An administrator is in a Remote Assistance session, sharing a user's desktop. While trying to map a

shared network drive for the user, an "access denied" error is encountered while using the user's

credentials. Which of the following should be the administrator's NEXT step?

A. Ensure the user's account is not locked out

B. Use the fully qualified domain name of the share

C. Open the location with administrator privileges

D. Try mapping with a different drive letter

Answer: C

**QUESTION** 5

Ann, a user, discovers that all of her documents will not open. The documents open properly on another

computer. Which of the following tools will be the FASTEST for a technician to use to allow the documents

to open?

A. Backup

B. Recovery Image

C. chkdsk

D. System Restore

Answer: D

**QUESTION** 6

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A technician is tasked with enabling TLS version 1.0, 1.1, and 1.2 on a client Internet Explorer browser.

Which of the following Internet Options Tabs should the technician look to enable the aforementioned TLS

settings?

A. Advanced

B. Security

C. Privacy

D. Connections

Answer: A

## **QUESTION** 7

Which of the following network hosts would MOST likely provide the services needed to allow client access to Internet web pages?

A. File server

B. Web server

C. WINS server

D. Proxy server

Answer: D

## QUESTION 8

Which of the following best practices is used to fix a zero-day vulnerability on Linux?

A. Scheduled backup

B. Scheduled disk maintenance

C. Patch management

D. Antivirus update

Answer: C