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QUESTION 1

Which of the following devices does a technician need to calibrate as part of an installation?

- A. Mouse
- B. Touch screen
- C. Keyboard
- D. Video card

Answer: B

QUESTION 2

A technician is installing Hyper-V and is getting an error that the software is not able to be installed. Which of the following processor characteristics should be checked?

- A. Cache size
- B. Virtualization support
- C. Number of cores
- D. Hyperthreading

Answer: B

QUESTION 3

A technician is building a workstation that is to be used as an HTPC and will sit next to the audio receiver. Which of the following form factors would the technician MOST likely use because of its size?

- A. ATX
- B. Mini-ITX
- C. AT
- D. Micro-ATX

Answer: B

QUESTION 4

A technician has connected a laptop to a television via HDMI cable. The entire display cannot be seen on the television. Which of the following settings should the technician modify?

- A. Keystone
- B. Resolution
- C. Privacy filter
- D. Frame rate

Answer: B

QUESTION 5

A user is searching for a piano keyboard to connect to a PC. The user would like the keyboard to communicate with the PC. Which of the following features should the user look for on a piano keyboard to BEST facilitate this?

- A. MIDI
- B. USB
- C. TCP
- D. HDMI

Answer: A

QUESTION 6

Which of the following is important when replacing a power supply in a workstation located in a datacenter server rack?

- A. A fanless power supply should be used
- B. The proper voltage must be selected

- C. The unit must be the same or less wattage
- D. The power connector location must be the same

Answer: B

QUESTION 7

A user opens a service ticket for a laser printer that has paper jams. Lately, jamming has become more frequent. The technician recreates the problem and checks the printer logs for more information about the printer. Which of the following choices are MOST likely fixes to this problem? (Select TWO).

- A. Clean and inspect the laser drum assembly
- B. Clean and inspect the entire paper path
- C. Use the printer maintenance kit to replace parts
- D. Replace the paper exit assembly switch
- E. Clean and replace the paper out sensor
- F. Clean the fuser cold roller and verify fuser operation

Answer: BC

QUESTION 8

The technician would like to upgrade a workstation by adding a USB 3.0 card, and upgrading the video card, sound card, and NIC. The technician is concerned about power consumption by the expansion cards. Which of the following upgrades would MOST likely require also upgrading the power supply?

- A. Video card
- B. USB 3.0 card
- C. Sound card
- D. Network card

Answer: A