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CompTIA A+ Essentials (2009)

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Topic 1, Volume A

QUESTION NO: 1

A user reports that they walked away from their laptop for 30 minutes and when they came back the screen was very dim. The user tried moving the mouse and increasing the brightness setting, but neither worked. Which of the following should the technician do FIRST?

- A. Plug in an external monitor to test the video card.
- B. Run a check disk scan to verify there is no corruption.
- C. Check if the laptop is now on battery power.
- D. Have the LCD screen replaced with a known good screen.

Answer: C

Explanation:

QUESTION NO: 2

Which of the following connectors is commonly used on a shielded twisted pair cable?

- A. BNC
- B. RJ-45
- C. F
- D. HDMI

Answer: B

Explanation:

QUESTION NO: 3

A technician has installed a new driver on a computer. Upon rebooting the computer, a stop error occurs before the technician can log back in. Which of the following would be the BEST option for the technician to do NEXT?

- A. Boot the computer to the Recovery Console.
- B. Boot the computer with a Windows Installation CD.
- C. Boot the computer using Last Known Good Configuration.
- D. Boot the computer using Safe Mode with Networking.

Answer: C

Explanation:

QUESTION NO: 4

Which of the following is the MAXIMUM cable length for 802.3 Ethernet?

- A. 33 Feet (10 meters)
- B. 100 Feet (30 meters)
- C. 328 Feet (100 meters)
- D. 1200 Feet (366 meters)

Answer: C

Explanation:

QUESTION NO: 5

Which of the following occurs during POST?

- A. OS loads
- B. Safe Mode starts
- C. RAM check
- D. MBR check

Answer: C

Explanation:

QUESTION NO: 6

Which of the following commands can be used to verify the gateway IP address on a local computer?

- A. net use
- B. telnet
- C. ping
- D. ipconfig

Answer: D

Explanation:

QUESTION NO: 7

Which of the following uses pair authentication to provide a wireless connection between two devices?

- A. 802.11n
- B. Bluetooth
- C. Infrared
- D. Cellular

Answer: B

Explanation:

QUESTION NO: 8

A military member has just returned to the United States from Europe and reports their personal desktop computer does not work. Which of the following is the MOST logical solution to this problem?

- A. The computer is unable to work in the US because of EU licensing arrangements
- B. The power supply needs to be replaced with one rated for 110 watts
- C. The power supply needs a power inverter to handle the change in cycles
- D. The power supply voltage needs to be switched to 110 from 220

Answer: D

Explanation:

QUESTION NO: 9

The most important customer a technician has is:

- A. the customer standing right in front of them.
- B. the customer who owes the company the most money.
- C. the customer calling on the phone.
- D. the customer they have an appointment with in an hour.

Answer: A

Explanation: