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Oracle User Productivity Kit 11 Technical
Consultant Essentials Exam

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QUESTION NO: 1

Your client needs to reclaim space on their server. To reclaim the space, they want to purge the deleted documents found in the library. Your client expressed concern that some of the documents may still be referenced by other documents in the library. These documents may need to be recovered in the future.

Which action do you need to take to purge only the documents that are no longer being used?

- A.** Open the Related Documents pane from the View menu. Scroll through the documents in the Deleted documents view, purging only those with no links in, as displayed in the lower panel.
- B.** Open the Related Documents pane from the View menu. Scroll through the documents in the Deleted documents view, purging only those with no links to, as displayed in the upper panel.
- C.** Open the Brokenlinks pane from the View Menu. Scroll through the documents in the Deleted documents view, purging only those with no broken links in.
- D.** Open the Lost Document view. Because this shows only the document with no links in, you can purge all deleted files from view.
- E.** Select all files in the deleted Document view and purge them, because those documents that are linked to by nondeleted documents will be purged.

Answer: A

Explanation: If you attempt to delete a document from the Library that is used by other documents,

you have the choice to delete the selection only or the selection and all related documents.

Clicking the View related documents link displays a list of the related documents. The related documents list includes the direct and indirect links for each parent document selected.

The Deleted Documents view in the Library displays the documents that have been deleted, but not yet purged by the content Administrator.

QUESTION NO: 2

UPK supported languages are grouped by the Tier Structure, Tier 1 and Tier 2. Which of the following is not translated if it is a Tier 2 language?

- A.** Player Interface
- B.** Developer
- C.** Default and Microsoft template Text
- D.** Static text in Document publishing formats

Answer: B

Explanation: As per following table:

Software User Interface,Tier 1,Tier 2

Setup Translated Not Translated

Developer Translated Not Translated

Player Translated Translated

Reference:ORACLE USER PRODUCTIVITY KIT V11.0 –FREQUENTLY ASKED QUESTIONS,;
What languages are supported by UPK?

QUESTION NO: 3

What is the first step to set up an unattended installation of the Knowledge Center?

- A. Run the executable silently.
- B. Record the parameter file by using the /r parameter.
- C. Log a support ticket.
- D. Use a third-party program to record the installation options.

Answer: B

Explanation: Unattended Installation

You can use Push technology to distribute executable files for the setup to user desktops. You record response files which contain the pre-determined default settings, and then you can run the executable silently. If you deploy executable files in this manner, no interaction is necessary on the part of the user. The administrator can control the installation.

You can record response files for any of the setup executables.

Record the Parameter File

To create a parameter file, you use the /r parameter to run the setup executable in record mode. This generates a response file (.iss) that contains the settings you chose while recording. These become the default settings

Reference: Oracle User Productivity Kit, Installation And Administration Release 11.0, Unattended Installation

QUESTION NO: 4

While you are working offline, the training administrator changes the permissions to the folder in which you have created a new topic. The permissions are changed to "List Only."

What happens when you go online and your library is synchronized with the server?

- A. The content administrator is warned automatically and will restore your folder permissions so that your work is safe.
- B. The document will appear in the Lost document view.
- C. The permissions for the folder are automatically restored to modify permissions during the synchronization.
- D. I can revert the permissions myself after I receive a system warning.

Answer: B

Explanation: Lost documents

Lost documents (new or edited documents) can result if permissions change when an author is working offline. For example, if an author had Modify permissions to a folder and then went offline while the administrator changed your permissions to List Folder Contents. Any new or edited document will be identified as a lost document when the author reconnects and begins working online. If this happens, an author can display the Lost documents view and recover the documents by moving them to a folder with valid permissions. The status bar of the Developer displays a message when lost documents are detected.

Reference: OracleUser Productivity Kit, Installation And Administration Release 11.0, Lost documents

QUESTION NO: 5

Identify three compatible file formats that can be used when updating or customizing your logo in UPK.

- A. JPG
- B. PPT
- C. TIF
- D. BMP
- E. EXE
- F. PDF
- G. HTML

Answer: A,C,D

Explanation: To customize logos globally for all publishing styles in a category, you can use the Customize Logo command on the Tools menu. This command prompts you to choose a category of publishing styles and an image file. You can choose to replace the default logo with any image in .gif, .bmp, .jpg, .jpeg, .tif, or .png file format. The Developer converts and renames it to small_logo.gif, and replaces all instances of small_logo and large_logo in all output styles for the